UC RIVERSIDE Undergraduate Admissions	
Housing Information Session Q&A Live Chat Transcript	
Question	Answer(s)
Will you be discussing family housing for students with children?	We will discuss Oban Family Housing.
Is the transfer LLC in Glen Mor in a specific building?	Yes, the LLC in Glen Mor is housed in one specific building. We do not have the exact location determined as of yet.
When will North District construction finish?	North District will be open for residents this fall and is contracting residents now. https://www.americancampus.com/student- apartments/ca/riverside/north-district

So I accepted my SIR about a week ago, and I was told I would be receiving my House Portal Information, do you know how long it will take to receive this information?	You should have received your Student ID, NetId and email 24–48 hours after your SIR. You will need those to submit a contract or application. If you have not please reach out to admissions.
Does the FAFSA cover the whole courses or do we have to pay for our classes	That answer is better answered by Financial Aid.
Is the fall in-person or online, because I don't have any idea about that.	Yes, most classes will be in person this fall. If you have more questions about campus operations you can find that information here: https: //campusreturn.ucr.edu/
Do you know where I am able to find the contract or application?	https://housing.ucr.edu/get-housing/applications-contracts

Are the various options for those with food allergies?	Yes, absolutely! You can look at the dining information posted in the chat. We offer a huge variety and can accommodate most dietary restrictions and food allergies are always listed.
Is Glasgow Dining available to all students?	Yes, during "non-COVID" times it is open to everyone.
Can you eat at Glasgow dining even if you don't live at Al or Dundee?	Yes.
When can students move in?	Move in for apartments is Sept. 17. Residence Halls move in Sept. 18 and 19.

Are all bathroom in the residence hall traditional bathrooms?	Aberdeen-Inverness and Lothian have two community bathrooms, one male and one female. Dundee has the same with the addition of a gender inclusive bathroom. Also, the toilets and showers although in a community bathroom are located in their own separate rooms. Pentland Hills is suite style and the toilets and showers are in their own room across from bedrooms.
If I want to live with a friend who attends another school, would we be able to apply to UCR campus apartments together?	Only UCR students can live in on campus housing.
I recently finished my contract at north district, could I choose to live on a certain floor?	You will need to ask that question with North District directly: (951) 542-3030 North District@americancampus.com
When do we find out what campus apartments we got?	We are currently working through current resident applications and updating our systems accordingly. Once that process is complete we will begin working through new applications. Rest assured, we have not started assigning apartment spaces yet so we appreciate your patience!

What dining plan is included in Glen Mor? Is that an extra fee?	Dining plan information can be found here: https://dining.ucr. edu/dining-plan-options Yes, you do need to pay the Dining Plan fee.
So can we decline dining options for campus apartments and purchase dining dollars in the future?	Yes. Campus Apartment Dining Plans (other than Glen Mor) are "opt- in".
What is the nearest dining hall to Glen Mor?	The Market at Glen Mor and Lothian are the closest spaces to Glen Mor. With that said, Glasgow is just an extra 3–5 minute walk.
It says triple is n/a, does that mean we only got single and double to choose for this fall?	Because conditions continue to change we were only able to offer single and double occupancy in our Res Halls for fall. With that said, just this week we received approval to assign triple occupancy in our Res Halls. We are currently working through that new development and look forward to offering more information soon!

How many dining dollars is one use at the residential restaurants?	Dining dollars are traditionally used at our other Dining facilities on campus. You can find out more about those here: https://dining.ucr. edu/
Can non residents purchase a meal plan?	No, not at this time. But, you can purchase R'Blocks. More info can be found here: https://dining.ucr.edu/rblocks
Are any of the campus apartments pet friendly?	No, pets are not allowed in on campus housing.
For those of us that don't have homes to go back to during breaks, can we stay on campus? Do we have to pay extra fees per night? This is my greatest concern about housing.	Our Residence Halls do close for winter and spring breaks. If you needed to stay there would be an additional fee to do so. Our Campus Apartment communities do not close during breaks or summer so you could stay with no additional fees.

What is the connection of UCR and Scotland?	The Box Spring Hills just behind our campus turn a beautiful green during the winter and spring months. When it is foggy and cool it was compared to Scottish hills. It's a tradition that continues on.
How long is the waitlist for Oban Housing?	We currently have around 400 people on our waitlist which could mean up to a 2 year wait.
For Glen Mor, it says the dining plan is bundles into the price, which meal plan does it include?	You can choose "Residential" or "The Market" https://dining.ucr. edu/dining-plan- options#i_am_a_student_living_in_a_campus_apartment_or_family_h ousing
How do they select their roommate?	Julie has that same question above, and Emily will be answering live in just a minute.

In North District Building are there bike racks?	Yes! https://www.americancampus.com/student- apartments/ca/riverside/north-district#amenities
What is the deadline to apply for apartments?	Emily is answering that right now.
could students continue to live in the appts past graduation?	No, you need to be a UCR student to live in on campus housing.
How many dining dollars does a person need to buy a basic meal? Can you give an example please?	Meals at campus restaurants like the HUB run anywhere from \$5 to \$12 approx. Here are the "Door Rates" for our buffet-style Residential Restaurants (Glasgow and Lothian): Breakfast: \$10.75 Lunch: \$14.00 Dinner: \$16.00 Brunch: \$16.00

North District has already responded to my application. My first choice is Glen Mor. When will I be notified regarding my application for Glen Mor?	We hope to offer apartment contracts in the next few weeks.
Am I able to go see the different apt housing options in person currently?	Unfortunately no, but we are currently doing live virtual tours to our CA communities every Friday at 3 p.m. The link can be found here: https: //housing.ucr.edu/
So is Dundee the only residence hall for transfers?	No, transfers can live in any one of our Res Halls.
Can Bannockburn residents purchase a meal plan?	Yes, all on campus residents can purchase a meal plan.

Also, how many times and how many dining dollars are students allowed to purchase?	There is no limit on either. You can buy Dining Dollars as you need them, and at a discount too! Purchase 55 DINING DOLLARS FOR JUST \$50 (a 10% discount); or purchase 115 DINING DOLLARS FOR \$100 EVEN (that's 15% off!).
Is there a family housing for couples with kids?	We offer family housing to those who have dependents or partners.
About when will we receive our final financial aid offer?	That question is best answered by financial aid.
When are the offers available?	Offers to Campus Apartment contracts will hopefully start in the next few weeks.

Is there I have to turn in SIR first before fill out housing application?	Whitney, yes that is correct.
Does the priority go for the campus apartments as well?	Yes.
For the residential halls, transfer students are most likely to be in a third year so will we be sharing room with someone who is in the same grade or possibly all grades?	At roommate selection, you could look for the best roommate for you.
Is there a waiver for housing deposit?	Whitney, no, there is no waiver.

Are all the campus apartments close to the classes?	Yes. Take a look at the campus map to try to get a better frame of reference: https://campusmap.ucr.edu/
Is there still a chance that if I apply for a campus apartment such as Bannockburn, that there would be housing available for Fall 2021, or would it be a safer bet to get housing at a residence hall to have secure housing for this coming Fall?	There is a chance that housing will be available in both locations. I recommend that you do the research for the best option for you and then apply there.
Are single occupancy (loft) apartments available for transfer students in Bannockburn Village? This is a different option than the studio single occupancy for graduate students. Both options appear on the application. Thank you.	Yes.
Also, can you use your financial aid packet to live off campus in Riverside?	Yes.

I don't know if this is a dumb question, but can one still receive mail while living on campus?	No dumb questions! Yes, absolutely you can get your mail and packages received to your resident services office.
I see. Okay, the prices that you mentioned are the dining dollars ones, not the American dollars, right?	\$50 US Dollars gets you 55 UCR Dining Dollars. \$100 US Dollars gets you 115 UCR Dining Dollars. Does that make sense?
Did you say Glen Mor is more for transfer students?	Each of our communities work for transfer students. Glen Mor does have a Living Learning Community for transfers if that is something you are interested in.
When applying to UCR, I stated that I would be living on campus. However, this has probably changed so who should I speak to in order to notify of this change?	You would update your FAFSA with that information.

Are there less people living in an apartment because of covid-19?	Yes, we have a reduced capacity but are anticipating being full again next year.
Can students bring their own chair for the desk for the residence halls? Or do they have to use the chair provided?	Furniture provided in the room (desk and chair) would not be removed so if you brought your own chair you would need to find space for that.
Is Glen Mor mostly filled with transfer students?	No, Glen Mor has a variety of students.
Is it possible to live in Bannockburn and purchase a dining plan?	Yes. https://dining.ucr.edu/dining-plan- options#i_am_a_student_living_in_a_campus_apartment_or_family_h ousing

Does Plaza come with a meal plan or is it separate?	The Plaza Dining Plan would be "opt-in". yes. https://dining.ucr. edu/dining-plan- options#i_am_a_student_living_in_a_campus_apartment_or_family_h ousing
Also, want to ask about the apartment price, is the double-occupancy room include my unknown roommate?	Yes.
How far is the residence halls to the engineering building?	Take a look at the campus map to get a better view of location: https: //campusmap.ucr.edu/
Do the Bannockburn and Scotts suit bathroom doors lock from the bedroom side to prevent roommates from entering each other's rooms?	Yes.

Are we allow to pick a residential hall we would like to stay in?	Yes, you would do that during our room selection period in July.
Can you apply for both residence halls and campus apartments, and then choose when we are given the options from both places?	No, you will need to select one or the other.
When applying through the UC system, I chose campus housing just in case I did end up living on campus. On my financial aid award package, my offer includes "campus housing." If I am able to find housing outside of on campus, will I be able to use the money given to me from this offer?	You will need to update your FAFSA to indicate off campus housing.
Please, what's the name of the family housing called and what's the link to put in an application? Do I have to pay out of pocket or my financial aid will cover it?	You would need to indicate you are living in on campus housing. Each package is individual so you would need to confirm with financial aid. You can apply here: https://housing.ucr.edu/get-housing/applications- contracts

Can you have visitors in the campus apartments?	Yes.
Thank you for all this info! Can you be part of two LLCs? Glen Mor has the transfer and honors, could you be part of both?	No, only one LLC.
Can students still get GradGuard even if they declined getting it?	Absolutely! https://housing.ucr.edu/image/gradguard
How close are campus apartments to lecture halls?	The campus map can help you: https://campusmap.ucr.edu/

Are there utilities students pay for?	Inioluwa, yes, if you live in Bannockburn, Falkirk or Plaza you would pay for cable and internet.
If you don't select a roommate are roommates usually put together with similar majors?	Yes and based on the other questions and building preferences you select.
Are friends allowed to visit temporarily? nothing like spending the night but more so just visiting	Yes. Currently in this COVID environment there is a no guest policy but we hope things continue to improve and you can bring guests to your space.
Can I visit the campus and just walk around there?	Absolutely. Keep in mind, the majority of campus is closed and there is a currently a no guest policy in our housing communities. Bring water because it is warm in Riverside right now!

For Bannockburn Suite, why does it say it has a shared bath and shared kitchen am i going to have an assigned roommate or who am i sharing it with?	You're in a bedroom by yourself. There are three other bedrooms in the Bannockburn Suite so you would have three other roommates.
What can't we bring to the residence halls	https://auxiliarydocs.ucr.edu/housing/what-should-i-bring-checklist.pdf
Thank you again for the info! Just to clarify, what is included for the \$1245/mo @ Glen Mor?	Single occupancy in a furnished apartment, all utilities included, and amenities including a pool and fitness center
Is it mandatory to get a dining plan with Glen Mor?	Yes, it is bundled with your Housing plan. https://auxiliarydocs.ucr. edu/housing/21-22-Glen-Mor-Rates.pdf

Are there RA's in Apartments as well? Like North District?	Yes!
What are the dining options for North District?	You can opt-in to any of the dining plans seen here: https://dining.ucr. edu/dining-plan- options#i_am_a_student_living_in_a_campus_apartment_or_family_h ousing
Are drive-through tours available?	you can visit the campus at any time but keep in mind the campus is currently closed and there are no guests allowed in our buildings.
I know candles aren't allowed in the res halls, but what about the apartments? If not what about candle warmers?	Candle warmers are allowed.

If I am in a furnished apartment, can I bring my own desk and move the desk out that is included as long as I put it back when I move out?	No, all furniture must stay in the unit and cannot be moved out.
Will I need a car? or can I get by with only a bike?	You don't need a car your bike would be great. As a student you are also able to ride the Riverside Transit (Bus) for free.
Would I have to pay for parking for my car if i lived in an on campus apartments ?	Yes. You can find more info here: https://transportation.ucr.edu/
Can I have the housing department contact email?	housinginfo@ucr.edu

Are convenience stores and markets the same at UCR and how do you pay for items at convenience stores/markets	We have two kinds of Convenience Stores. We have Scotty's (at Glasgow, HUB, and A-I) as well as Markets (at Glen Mor and North District). Scotty's are your typical convenience stores you think of and the Markets are a bit more upscale and offer expanded groceries.
Can we only submit one application for the on-campus apartments, (not including North District). For example, can we apply to Bannockburn, and Falkirk?	Yes, you put in your preferred choices in your application. You do not select your space until contract.
Is the market already done for North District?	No, not yet.
So if I live at glenmor, i have to pay for parking space even though I don't move my car except for weekend?	https://transportation.ucr.edu/