| UC RIVERSIDE<br>Undergraduate Admissions  |   |
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| Money Matters: A Guide to Financial Aid at UCR 05.06.2  | 1 Q&A Live Chat Transcript  |
| Question  | Answer(s)   |
| Is UCR Grant same as Cal Gran?  | UCR Grant and Cal Grant are 2 different awards  |
| I've had a drastic change of income between 2019–20.<br>Should I hold off on accepting my preliminary award<br>and submit a change of income appeal? Or should I<br>accept my award and then file the change of income<br>appeal? | Change of Income appeals do not open until mid-July. It would be wise<br>to accept what you have until you are appeal to request an appeal. Also<br>please note that appeals are a guarantee but you are welcome to<br>request one. |
| Our financial situation has changed dramatically are there ways to ask for more aid?  | You are able to request a change of income appeal if you meet the requirements. That will open in mid-July.   |

| If we have only 100% out of 600% of our FAFSA<br>available, would we still be able to receive enough<br>money to cover the cost for tuition? | I believe you are inquiring about your pell grant eligibility. The<br>maximum allotted time frame for pell is 600% which equates to 6 years.<br>So long as you are eligible you will be packaged with the funding. |
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| Is there a specific date the final award will be sent out?   | They will be sent out mid-June or July.  |
| Im having a hard time finding my UCR email and how to<br>set that up, any tips or help I can receive ?                                       | You may want to talk to your Academic Advisor. They should be able to help you.  |
| Is there anyone I can contact that can help me<br>breakdown my financial aid?  | He will go over more information in the presentation so please stay tuned along with contact info  |

| Would having limiting FAFSA (only 100%/600%)<br>coverage prevent us from receiving the Blue and Gold<br>Scholarship? | I believe you have a duplicate question that someone already answered   |
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| If I am a Cal-Grant A recipient will the Blue and Gold plan still be used?   | The presenter will be going over this in the presentation. So stay tuned.   |
| I have not been assigned an academic advisor. Who can<br>I talk to?  | You can try contacting the Registrar's Office for assistance.   |
| I don't see a Pell grant or FSEOG grant on my estimated<br>award. Is it too late to get these grants?                | Your preliminary award is just an estimate. Official awards which are<br>your final awards come out in mid-June/July. It is possible that your<br>award could either change or remain the same depending if you are<br>selected for a process called verification or not. |

| can i begin paying loans while in school even though they do not be to be repaid until I graduate?                | Absolutely.   |
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| My preliminary offer says I was offered the UCR Grant.  | We will be going over this in a little more detail during the presentation.                                   |
| Is that the Blue and Gold grant that covers my tuition?   | Stay tuned!   |
| If I am an out -of-state veteran who's transferring, am I<br>eligible for the Cal-Grant or the Blue and Gold Plan | You are more than welcome to reach out to our VA Coordinator at vasco@ucr.edu to get your questions answered. |
| What's the difference between Cal Grant A & Cal Grant   | Please go to this website regarding the difference between the two  |
| B?  | https://www.csac.ca.gov/post/what-cal-grant-award   |

| Will we have access to this recording after the session is over?   | You can view this presentation here if you missed a portion of it: https:<br>//finaid.ucr.edu/resources/guides-forms-appeals   |
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| Where can you find your preliminary offer?   | You can view your preliminary award in your R'Web under the financial aid tab.   |
| Do we still have time to apply for outside scholarships<br>and grants to be applied to our fall 2021 quarter?                    | Yes you can still apply for outside scholarships. Once you receive<br>notification that you are going to be awarded be sure to contact the<br>Financial Aid Office   |
| Just clarifying but the Fund labeled "FEDERAL DIRECT<br>PARENT PLUS LOAN" is the loan at 5.3% and is<br>completely unsubsidized? | The Federal Direct Parent Plus Loan is a credit based loan parent will<br>complete an application for and you are correct the interest rate is<br>5.3%. Unsubsidized is the federal loan for students which is is not credit<br>based. |

| Are there special assistance programs for books and materials?                    | We do not offer any special assistance programs for books and<br>materials. We do have a basic needs program if you are having some<br>financial difficulties. This program does not cover books and materials. |
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| is there a limit to how many scholarships and grants we can apply to?             | There is no limit per se we will only be able to accept and award you up<br>to the cost of attendance for the academic year. You are not limited in<br>the number of scholarship/grant applications you submit. |
| When do you recommend to see an academic advisor?<br>Where do we get in contact ? | You can reach out to your academic advisor at your earliest convenience<br>to go over any questions you may have.   |
| Am I still able to change my living status?                                       | You are not able to change your living status now but you will be able<br>too once your official award is available. So sometime in mid-June/July.<br>However, you can request an estimate at finaid@ucr.edu    |

| How do I accept my financial aid award?  | You won't be able to accept or decline your awards now but You will be<br>able to once they are office in mid-June.  |
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| How do I check if I have a balance on my PELL Grant?   | If you are eligible for the pell grant you will see that information on your award letter.   |
| When I did my FAFSA I said that I was going to live on<br>campus but now for the fall I'm moving to Highlander at<br>north campus so how do I go about letting the<br>appropriate people know? | To have your housing status updated, you will need to fill out the<br>Housing Revision Request Form, which will not be available until you<br>have submitted your Statement of Intent to Register (SIR). |
| How do I know if I qualified for the Blue and Gold?  | If you see at least \$12,570 on your award in grants then you have qualified for Blue and Gold. It won't say Blue and Gold   |

| So are we only to pay to the school the tuition and fees?<br>Or the initial fee?   | Your aid will automatically go towards and pay your tuition and fees first.                  |
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| "FEDERAL DIRECT STAFFORD LOAN" is the subsidized<br>loan with a max of \$5,500 per school year. And "FED<br>DIRECT UNSUB STAFFORD LOAN" is the unsubsidized<br>loan at 2.something% correct? | Both loans are fixed at 2.75%.   |
| How do we sign up for direct deposit?  | You can sign up for Direct Deposit thru your R'WebStudent Account<br>Student Account Online. |
| How do we sign up for direct deposit?  | www.rweb.ucr.edu / Student Account / Student Account Online you'll<br>see eRefund            |

| How do we put our direct deposit info for the disbursement?  | You can sign up for Direct Deposit thru your R'WebStudent Account<br>Student Account Online.  |
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| I have loans listed in my Financial Aid award other than<br>the Cal Grant. How would I add scholarships to cover<br>the costs? | You will need to apply for scholarship opportunities and once it has<br>been determined that you are eligible for scholarship notify the<br>Financial Aid Office in order to have your award updated. |
| Do you know how I would be able to check if I would<br>receive any aid through my Dad's DD214 bill?                            | Please email to vasco@ucr.edu regarding VA benefits.  |
| Where do I go from there?  | Official final awards come out in mid-June/July. At that time you will be able to accept or decline any awards  |

| Does financial aid make allowances for disabled students to extend time allowed to finish a degree?  | Here's the website to our disability resource center https://sdrc.ucr.<br>edu/. Please contact them at tel: (951) 827-3861. email: sdrc@ucr.edu   |
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| Is there a link for the housing revision request?  | It is too soon to revise your housing. You will not be able to do this until<br>your official awards are sent out which is around mid-June/July.<br>However you can request an estimate at finaid@ucr.edu   |
| If you are eligible for the USHIP Grant but waive out of<br>the health insurance, you will no longer be eligible for<br>the USHIP grant since it expressly pays for the health<br>insurance. | Yes, you can send an email to finaid@ucr.edu to request an appointment.   |
| If my FAFSA only covers for one more year, would I only<br>be able to rely on scholarships in order to get free<br>money to cover for my second year?  | A FAFSA application is required for any student who will be taking out<br>federal aid and also to determine any grant eligibility. If you are nearing<br>your aggregate limits you will be notified and you do still have the<br>option to apply for outside scholarships |

| Oh, can loans go towards living expenses?  | He's answering this question as well.  |
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| About when will we receive the final financial aid offer<br>after the preliminary? | Once you have submitted your intent to register (SIR) the final financial aid offer will go out roughly mid to late June/early July. |
| If things do go back to normal(ish) where are you<br>located on campus ?           | Student Services Building  |
| Can we apply for additional loans either subsidized and/or fixed at 2.75%?         | There is a max amount that you are able to borrow depending on your grade level. You cannot exceed that amount.                      |

| So whatever we have left over after tuition and fees can<br>go towards supplies like books?   | Your aid award will go towards your tuition and fees first. If you have any that exceed that if will get refunded to you.   |
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| Are we going to pay the personal expenses to the school?  | Personal expenses are indirect costs. You are not obligated to pay<br>personal expenses. That is estimated for you in case you may need it.<br>The focus is tuition and fees. |
| Is that max amount we are able to borrow depending<br>on our grade level essentially, what is already listed as<br>"offered" in the portal? | Yes, that is correct. Based on your grade level you are offered the maximum amount in the federal loans.  |
| Where can I find work-study jobs?   | You can log onto their website at: careers.ucr.edu  |

| What are the appeals for?               | Appeals are for unique situations and vary depending on the<br>circumstances. If you have questions regarding an appeal, you will want<br>to contact the Financial Aid Office.  |
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| What's the Stafford Loan?               | It's a subsidized loan that you can get while you are in school. The<br>government pays for the 2.75% fixed interest while you are in school<br>and six months after during your grace period. The loan must be repaid. |
| Does every student get the Uship grant? | If you are eligible for the USHIP Grant but waive out of the health<br>insurance- you will no longer be eligible for the USHIP grant since it<br>expressly pays for the health insurance.                               |
| Does the ucr provide health insurance   | Yes, however if you are eligible for the USHIP Grant but waive out of the<br>health insurance- you will no longer be eligible for the USHIP grant since<br>it expressly pays for the health insurance.                  |

| I'm 24, and the financial aid did not ask for my parents<br>info but the year previously I was considered a<br>dependent                | That is correct, because of your age (24) you are considered an<br>independent student per federal guidelines and parent information is<br>no longer required.                            |
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| Is it true that if you're over 24 years old, financial aid<br>will be based off your individual income and not that of<br>your parents? | If you were born before Jan. 1, 1998 then you are considered independent.   |
| When is the deadline to accept our financial aid offers?  | Official award will come out in mid-July.   |
| If I have health insurance already do I have to pay UCR health insurance?   | If you are eligible for the USHIP Grant but waive out of the health<br>insurance- you will no longer be eligible for the USHIP grant since it<br>expressly pays for the health insurance. |

| What is the difference between a Stafford loan and UNSUB Stafford Loan   | The government pays the interest on the subsidized loan while in school<br>and six months after and for the unsubsidized they do not. The interest<br>accrues while you are in school and for the life of the loan. |
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| How do you partially accept award offers? It's not giving<br>me the option under "Accept Award Offer" tab in my<br>R'Web.          | You are not able to accept or decline awards yet because they are preliminary award. Your official award comes out in mid-July.   |
| What are the chances of receiving the full amount of<br>the UCR grant offered in the preliminary? As long as EFC<br>doesn't change | As long as there are no changes to your FAFSA information what you see on your preliminary award would not change.  |
| I signed my SIR, it said my payment was differed what does that mean?  | Your SIR payment?   |