

Question	Answer(s)
How long will this meeting take?	1 hour.
If housing is not guaranteed for incoming freshman, should we start looking for apartments (not associated with UCR housing)?	No. Submit your application after you have SIR'd with the campus. We have space and will be glad to have you.
Where can we see this webinar after it's done?	You will find the recording for this webinar in the same place you registered for it on the Highlander Day website. The recordings should be up next week.
If you choose the 150 meal plan, can it be refilled after being completely used?	The Dining Plan information is coming up in the presentation. The swipe portion of your plan is replenished every quarter.
does not choosing LLC prevent me from living in my first choice dorm, since LLCs are filled first?	If you have used all of your meal swipes and dining dollars prior to the end of the quarter, you can purchase additional dining dollars at your Resident Services Office.

2

what is calfresh and is it not applicable if we choose to dorm?	Call fresh is a government program not a campus program.
Do any of the other residence halls have gyms aside from Dundee?	Yes each Residence Hall has its own workout equipment.
If you don't use all the swipes in the 150 meal plan for the quarter, can the remaining swipes be used for the following quarter?	No, your meal swipes reset at the beginning of each quarter.
How do we choose where to live? Do we rank them?	Roommate and Room selection information is coming up in the presentation.
With double rooms, are we allowed to choose roommates, or is that randomized with the school?	You will have a chance to go through roommate matching. This information is coming up in the presentation.
Is there air conditioning in the rooms?	Yes.

does ranking the Living Learning Communities preferences on the housing contract mean I for sure will have to live in it or is it just a backup plan if I don't get my first choice dorm?	Please visit the website for more information on enhancing your experience by selecting an LLC. LLC: <a href="https://housing.ucr.edu/living-at-ucr/living-learning-communities.">housing.ucr.edu/living-at-ucr/living-learning-communities.</a> . Your contract submission date is what determines your room selection time slot.
You mentioned there's a landline phone jack, does that mean the student will still be paying the phone bill though?	No.
I heard that students in the University Honors Program are going to be staying in Pentland Hills. Are there any housing scholarships for such students and those who stay at other residence halls? Please send links if applicable.	The Honors hall is at Pentland. There are no scholarships. Please connect with Financial Aid: financialaid.ucr.edu
Are freshmen ineligible to live on all the off campus apartments owned by ucr?	Our apartments are considered on-campus. Could you clarify your question. Are you inquiring about a specific community?
Does housing price includes room cleaning?	Residents are responsible for cleaning their rooms
How much do apartments around ucr typically go for?	\$1600 -\$3500 Please visit our Off Campus Housing link: <a href="housing.ucr.edu/help-desk/off-campus-housing">housing</a>

Can we use the study rooms and amenities in other dorms that we don't live in?	Due to the COVID-19 pandemic health and safety regulations this is not allowed. We would have to see what is allowed in the Fall.
When should we make housing reservation? And how soon can we move in once a reservation was made?	You may contract with us now for Fall 2021! Move in is scheduled for September 2021
Are the communal bathrooms co ed?	On the Gender Inclusive hall they are and there are clearly labeled Gender Inclusive restrooms at Dundee.
By what date do you recommend applying for housing? I am waiting to commit until I know how much money I am getting from fafsa, but I am not sure when that is.	We are accepting contracts now. Your room selection time slot is based on your contract submission date.
I heard about a LLC for University Honors students. Could you please give some information about it? How does it apply to incoming freshman? Thanks!	Please visit our LLC webpage for more information on LLC's. <a href="https://housing.ucr.edu/living-at-ucr/living-learning-communities">housing.ucr.edu/living-at-ucr/living-learning-communities</a>
Are the rooms with the 3-person loft beds available for freshmen? (Granted that only 2 people will be in them)	Yes.

If accepted to the honors program, do you need to go stay in an honors residence hall or can you choose to go off campus or another residence hall?	You can make the choice to live off campus, however studies show that those who live on-campus are highly successful.
Can we use our food cards with Starbucks and at the market.	Yes.
What payment method do these dining venues take? Do they all accept swipes?	Please visit the Dining website for all venues and payment methods: Dining: dining.ucr.edu
meal swipes only work on Glasgow and Lothian, and the rest are meal swipes?	Meal Swipes work at Residential Restaurants and Savor at the market. The rest are dining dollars
Can we send in our housing contracts now and then choose your roomate later? Or do we need to do both at the same time?	You will receive information on roommate and room selection in late June.
Sorry, rest are R'Bucks	Are you asking about Bear Bucks? Bear Bucks can be used at the bookstore along with dining venues, vending machines.

Will people be able to visit UCR's housing in-person any time before we have to submit our SIR? I know some schools are allowing admitted students only to visit/tour the campus and the rooms while following COVID guidelines.	We will not have any in person tours. Please use the following link for virtual tours: tours. invisionstudio.com/103925
Is the dining plan applicable to every restaurant ?	You can use your dining plan at all Residential Restaurants and the Glen Mor Market.
If we would like to add on to the Dining Dollars/Guest Passes if we choose the Highlander Unlimited plan, would we be able to?	The unlimited plan comes with Dining Dollars and guest passes.  dining.ucr.edu/dining-plan-options
Can we purchase additional dining dollars?	Yes.
And when we were completing our housing contract, we were not asked which residence hall we would like to be roomed inwill this come later?	Roommate, Room, and Dining Plan selection are separate processes from submitting your contract. Roommate selection will occur in June. Room/Dining Plan selection will occur in July.
On my application I indicated that I will live with my parents, how can I change it to living on campus?	You may need to reach out to Admissions. I know that you can change your Housing options for Financial Aid on R'Web. This is important. It ensures that your receive an Financial Aid package for someone who is living on campus.

If I submit my housing deposit now will I have a better chance at getting my first choice housing than if I submit it on May 9th?	Yes.
how much is the sir fee and the first housing payment? If we don't get on campus housing, would we be refunded the first housing payment?	The housing contract submission fee is \$270 with an activity fee of \$63. These are non-refundable fees.
By what date should I see my financial aid package?	Please reach out to the Financial Aid office. Their website is <u>financialaid.ucr.edu</u> .
If we are looking to become a part of the honors program, do we select pentland hills on our residence preference?	You need to apply to the Honors Program on campus. You would want to select the Honors LLC when you are submitting your contract.
Am i able to get my SIR fee waived?	Please contact the Admissions office: admissions.ucr.edu/ask
Does the \$270 housing contract fee include the sir fee or are they seperate fees	Separate fees

8

Where will be this recording be posted to review later on ?	This webinar is being recorded and will be posted to the Highlander Day website next week in the same place you registered for this webinar.
is there any deposit fee when applying for housing	Yes there is a contract submission fee.
Do we have to pay for utilities at Dundee?	No they are included.
are there printers in the residence halls?	Yes. In the computer labs
Do we have to have a roommate?	There are a limited amount of singles available.
Can I still apply to the Honors Program?	You would need to ask the Honors Program on campus.

I just submitted my SIR yesterday evening, and I still can't open up my housing contract yet. Why is that?	Takes 48-72 hours
Do prices vary by depending which residential hall you choose.	No. all the same
Do bathrooms in pentland get cleaned by janitorial staff because it is suite style?	All residence hall bathrooms are cleaned by staff
Will I receive less financial aid if I live off-campus?	That is a possibility. Please visit the Financial Aid website and review the Cost of Attendance section. financialaid.ucr.edu
if we are not a housing resident can we still use the shops and cafes	Yes. When the venues open for everyone. Right now they are limited to residents
for the recreation center, for example, if you don't have climbing shoes, do you have to get your own, or do you have the option to rent one?	You would have to ask the Recreation Center. This is their website: recreation.ucr.edu

can the down payment become deducted by loans	[live answered]
Do we have to pay for utilities at Dundee?	Utilities are included.
Are the SIR Fee and Housing Fee different? And How much is the fee?	Yes. The Contract Submission fee for Housing is \$333.00
Do we need to pay for utilities at Dundee?	They are included.
So if we plan to visit campus we can only do car tours?	Due to COVID-19 regulations we are not allowed to give in person tours.
when we watch the recorded version of this webinar will be able to see the questions in the chat?	Yes, we will also be uploading a transcript of the Q&A.

We pay for housing prior to any financial aid is granted?	Your contract submission fee would be paid out of pocket. Your aid is applied prior your due date for payments each quarter.
How much is the housing deposit?	The Housing Contract Submission fee is \$333.00
Can you buy different things with swipes and dining dollars, or are they basically the same thing?	No they are different. Meal Swipes would be used at the Residential Restaurants. Dining dollars can by other food items.
How does sorority and fraternity housing work?	We do not have any Sorority and Fraternity Housing.
Will this video be posted?	Yes
Let's say I want to travel abroad for a semester, will I still have to pay for housing?	We advise that your cancel your contract while you are gone. You would reapply prior to your return.

By when will we know if we are going to be living on campus	Later this summer if you have completed your contract.
What are the prices for the meal plans?	housing.ucr.edu/get-housing/rates-billing
what if we can't afford housing ?	We are here to have helpful conversations with you. Please contact Financial Aid: financialaid.ucr. edu
Can I choose to be a roommate with someone that is opposite gender.	There is a Gender Inclusive option.
Can you go over LLC again, is there a specific section in each Residence hall for LLC?	Please find LLC information here: <a href="https://doi.org/10.2016/journal.com/html">https://doi.org/10.2016/journal.com/html</a> . Housing.ucr.edu/living-at-ucr/living-learning-communities
Do you guys also manage the UCR campus apartments like Bannockburn Village?	Yes.

I need to prove my California residency. How do I do that?	Please contact the Admissions office: admissions.ucr.edu/ask
So you make a payment before you read terms and conditions for housing?	Yes. You can email or call if you have questions.
If we don't get a residence hall can we live in the on campus apartments as a freshman?	No we do not allow Freshman to live in the on-campus apartments.
how much is a parking pass?	This varies based on which lot you are given. Please visit the Transportation Services website: <a href="mailto:transportation.ucr.edu">transportation.ucr.edu</a> . Please remember that Freshman are not allowed to bring their car.
Do sororities and fraternities live off-campus and function separate from UCR housing?	That is correct. We are not involved in this type of housing.
Is there any way we can have our Housing Fee waived?	Please email us with your request.

disregardjust got it explained to me!	Glad to help.
How do dining dollars work? Is it money that the school is giving us? Also, is it something that could be refilled?	Yes it is apart of your dining plan. It is the same as cash. You can purchase additional dining dollars if you use them all.
What are financial aid office house? I am planning to call after this meeting but I'm not sure if they are open	Please visit their website for this information: financialaid.ucr.edu
Would we be able to bring our skateboard and/or bikes for transportation in campus? What are the rules regarding these devices?	Yes. We have bike cages. Please look at our policy hand book.
I understand that this presentation is about residential on-campus housing, but does UCR have student co-op housing off-campus or a housing off-campus rental service?	Off-campus Housing: housing.ucr.edu/help-desk/off-campus-housing
is there any way to obtain an exemption for this?	Please clarify your question.

are there ethnic centerned residence halls?	Yes. Please visit the website.
Are all of these meetings being record and posted on the website?	Yes.
is there any way to obtain an exemption for freshmans having cars?	You will need to contact Transportation Services: transportation.ucr.edu
Do you have to bring your own refrigerator and microwave?	No there are microfridges in the rooms or suite.
Is the housing down payment taken out of financial aid or is it out of pocket?	This is out of pocket.
Can you send the link for freshmen transportation so they can bring their own car?	transportation.ucr.edu

Can we get a meal plan if we don't get a residential hall apartment?	Yes. Please visit the dining website : dining.ucr.edu
Are there any additional fees for using the microfridge provided by UCR? Are there any rules for vacuum cleaners?	No additional fee for the micro fridge. Please be considerate of the amount of space.
Are we able to bring any other appliances into our dorms?	No.
How do they do laundry?	There are laundry facilities at each Residence Hall.
Are there common kitchens in the dorms?	Pentland and Dundee
Once we are matched with a roommate using the questionnaire, is there still a chance for us to switch roommates after talking to them?	Yes.

What is the laundry situation in the dorms?	There are laundry facilities in each Residence Hall. Student pay to use them.
Are we charged everytime we do laundry?	Yes, per load.
So if I dorm with a friend and they applied in March, but I still haven't applied, does that mean I get priority with them?	The earlier date will pull you up with their time slot.
Do we to apply for housing before may 1? Thx	Before May 10.
Are there any residence halls with private restrooms?	No.
Can I go to another hall and use their kitchen.	No. You would not be able to get into another building.

Do the common kitchens included the pots and pans?	No they do not.
Is our choice of residential housing first come first serve?	It is based on your contract submission date. So yes, depends on what is available during your time slot
Is there diversity within the student body?	Yes! If you are interested in learning more about the Ethnic and Gender Office and community at UCR please attend the R'World Community event this eventing at 6 p.m. You can register for this event on the Highlander Day website.
Is that shuttle you were mentioning for off-campus locations?	Yes.
Where is the student recreation center located? I cannot see it on the map.	It is across the street from Aberdeen-Inverness.
Are there shuttles to LAX?	No.

Similarly, what are the operating hours for the student recreation center?	Rec Center: recreation.ucr.edu
	This information is accurate and reliable at the time of posting but may change without notice. Please contact Undergraduate Admissions for the most up-to-date information.