

Question	Answer(s)
When do we register for orientation?	You may check online: <u>orientation.ucr.edu</u>
Can I see my financial award for FALL now before I do the SIR ?	You can currently see a "preliminary financial aid award." They will become official awards in early summer, June 2021.
When does the award come out? I SIRed on March 3rd and I still haven't been able to see anything. I did what I was supposed to do.	Email our office at finaid@ucr.edu and be sure to include your full name and student ID (SID) number that starts with 862yyxxxx.
have chosen to live off campus but not at home and I'm a contemplating it a bit. I heard that you can get aid to help with living expenses, but am i still able to switch to living on campus and receive aid?	Yes, email us so that we may give you an estimate on the different aid options with the different housing options (On-Campus, Off-Campus (renting a place) or At Home with Parents.
How do we confirm our financial aid offer?	Awards are preliminary awards right now. They will become official awards later in June 2021.

Is there a payment plan available?	Yes, the Student Business Services Office can help explain that. Email them at sbsofc@ucr.edu .
What some of your deadlines such as getting verification documents into the office?	If you are selected for verification you need to turn in your documents by June 1, 2021.
I am unable to see it from the R'Web. I got the error when clicking on "Financial Aid"	Email our office at finaid@ucr.edu and be sure to include your full name and student ID (SID) number that starts with 862yyxxxx.
Where can you check the interest on the loans that are shown in the financial award?	That information will be available at the end of June, 2021
Where/When do I accept my award?	No one can accept their award right now, they are only "preliminary" awards. Official awards should be available later in June 2021
If the financial aid office says that they will get back to us in 5 to 7 business days and they still haven't gotten back to us should we reach out again or wait?	Yes

Who can we email to make housing changes from off campus to living with parent?	Once your award is "official" which should happen later in June 2021 you may then submit a revision request to our office either online or via email.
When is the Statement of Legal Residence due?	The SLR is completed with the UCR Registrar Office. You may email them directly at reghelpdesk@ucr.edu , but we recommend completing this ASAP.
I'm a bit confused on the "UCR email". I've been getting my emails from UCR on my personal email.	You may email us directly at finaid@ucr.edu.
What if I believe I should have qualified for the middle class grant but did not receive it on my award?	The MCS will not be available to those students who are eligible until mid-September 2021.
If I do not have the Blue and Gold Amount of money in my financial aid and I do qualify, who could I notify?	There is no funding source called "Blue and Gold." Instead look to see if you have a Cal Grant or a UCR Grant. If you have one of those funds, then you are covered under the Blue & Gold plan.
I have been offered the USHIP fee grant and I was wondering if I already have health insurance do I get to keep that money for something else or does it have to go to the health insurance fee anyways?	No, if you plan to opt out of UCR's health insurance then you will not want to accept the USHIP Fee Grant. Decline that later in June 2021, but also notify the Health Office that you want to waive out of USHIP.

Does UCR engage in front loading of grants per quarter?	We award students with completed files during the summer before the entire academic year starts in fall. The monies pay out just a few days before the start of each quarter.
Is the UCR Grant usually the same every year if family income doesn't change much	It depends upon your annual EFC from your FAFSA or Dream App (whichever application you completed.
If I choose to no longer live on campus would that affect the UCR Grant ?	You may submit a revision in mid-June 2021.
Is there a way to confirm we will be getting the MCS as this decision is playing a role in where I decide to attend?	No. We have to wait on CSAC to send us information if you will receive the MCS. Our office does not determine that award, CSAC tells us who is eligible - in mid-September 2021.
Would my UCR grant decrease if I changed my status from living on campus to living with my parents?	Yes
When do classes for fall 2021 start?	End of September 2021.

When do we get the final student aid award? I can see information on the site for our student, should I apply for a PLUS loan now or wait for an email indicating it is time?	Wait until your award is "official" which will take place by mid-June 2021.
If our financial aid is insufficient or our circumstances have changed, how do we appeal for more financial aid?	You may request a Change of Income Appeal in July 2021.
Does work study may offer a day per week?	Federal work-study is monies that you may use if you get hired as a student worker at UCR.
How do you apply for work studies?	If you have a Federal Work Study allocation awarded in June 2021, you may then apply for work-study jobs with the UCR Career Center in September 2021.
Are there merit-based scholarships? If so, none was shown in my financial award.	All merit scholarships have already been awarded and announced.
Does the USHIP grant cover the entire ucr health insurance	It depends upon your EFC.

If we work in work study would we get paid the same amount as students not in work study for a part time job?	Federal Work Study must pay at least minimum wage.
UCR grant does not need to be repaid???	Correct, it's a grant and does not have to be repaid.
Does interest occur when we start school or after we left school?	For federal loans, the Unsubsidized Loan starts to incur interest right after your first loan disbursement - to making those interest payments is important, otherwise your loan debt to grow quickly.
How will scholarships impact financial aid?	It can impact grant aid.
How does monthly or yearly payment work if we don't choose to take out loans?	Student Business Services will allow you to pay off your quarterly fees over three (3) months.
My SLR link on my portal isn't opening and I'm not sure how to fix it?	This is a question for the UCR Registrar. Email them at reghelpdesk@ucr.edu

There is nothing listed in my financial aid tab in MyUCR tab. When do they appear?	Email our office at finaid@ucr.edu and include your full name and UCR-issued student ID (SID) number, which is a nine-digit number starting with 862yyxxxx.
How do we report outside scholarship, for example \$1000 college board?	Email our office at finaid@ucr.edu and include your full name and UCR-issued student ID (SID) number, which is a nine-digit number starting with 862yyxxxx.
I got a regents scholarship. How does this impact my financial aid?	That is one of our scholarships. You should see it on a prelim award by now.
What is the average debt of your school graduates?	Just over \$23,000.
Where do you locate you UCR email address?	From your Admissions announcement
My SLR and Housing link don't work on MyUCR. But I search it up on a new tab, is that all right?	That is a Registrar's question. Email them directly at reghelpdesk@ucr.edu .

If we didn't apply for FAFSA and my parent's salary had a significant decrease for 2020, what can we do if we need financial help?	Go ahead and complete the 2021-22 FAFSA first.
If I have not opted in for work study can I correct that in my FAFSA now?	No, contact us in mid-June 2021 at finaid@ucr.edu.
Where do you locate Your SID?	Check with the Admissions Office: admissions.ucr.edu/ask
When do we report outside scholarship?	In mid-June 2021
Do merit scholarships show in the financial aid award package?	Yes.
Will our reward offers change by June ?	They could.

If we added full-time (main job) and part-time seasonal (teaching) income together in the FAFSA application can we appeal. Since the part-time income is not a guaranteed income.	The 2021-22 FAFSA requires your 2019 income, so report that.
If I do not see the work study on my award page can I still apply for and seek out work on campus?	You might not be eligible. Email our office at finaid@ucr.edu and include your full name and UCR-issued student ID (SID) number, which is a nine-digit number starting with 862yyxxxx.
If my family's' household is below \$80,000 this year, will [I] be given the full \$12, 570 grant even though it says "estimate"?	Could - if they do not have high assets.
If personal expenses are taken into account as part of cost. How do students receive that allocated money that is allocated for cost like personal cost?	Personal costs are a part of the budget to allow us to award the most in aid. That can be covered with any loans offered.
Is there other work available on campus to apply for outside of work study?	You may check with the UCR Career Center for non-Work Study jobs. careers.ucr.edu
is it really recommended to take the student loan (subsidized or not) for purposes of continuing to avail of the other aid (such as Cal Grant, Pell Grant?)	No, we would never recommend that a student take out loan debt if they have grants. They should only take out loans if they need additional funding.

Is the financial award just for this semester, or for the entire year per year.	It is for the academic year.
When applying for FAFSA this Fall 2021, do we use our family's income from 2020?	Yes.
Is there any way for the school to cover part of the transportation cost? I live in the L.A. area, and it's about 2-hour drive.	That is what you may use loans for, however we recommend not commuting from LA. Once school starts in fall quarter, it may be extremely challenging to commute from LA to Riverside — but that is up to you to decide.
Does UCR provide aid also to defray cost of studying abroad, or at least some scholarship assistance for that matter?	It requires special awarding, so loans may be required.
In what ways can my preliminary awards change or lower than the official?	If you are selected for verification, that may change your need and therefore your award.
When can we start paying for school?	Fees for fall quarter 2021 are due Sept. 15, 2021.

How do we accept our financial aid offers?	You cannot now. You may accept financial aid awards in mid-June 2021.
What if you are able to obtain outside scholarship the total amount of which is more than what you need for the year, where does the excess amount go? Do you keep it to apply for the subsequent year?	We will have to see what aid we offered you and decrease some of it.
How do we know which grant to accept or not?	You always want to accept grants. You may do that in mid-June 2021.
Is there any way to get a new estimate for my financial aid now since I've changed my mind on housing status? Or do I just have to wait until I get my official award over the summer?	Yes, in mid-June 2021.
What do we do if a outside scholarship is payable to the student directly?	UCR Cashier's Office 900 University Ave
If I have other questions about financial aid, would I just talk to a counselor after turning in my SIR or is there an email I can contact?	You can send an email to finaid@ucr.edu and an advisor will get in contact with you.

What is the USHIP grant?	Helps to cover health insurance costs at UCR.
How do we know if we are selected for verification?	You will be made aware in May.
Can you give more information about the UCR grant? What is criteria to qualify? Will it appear on the preliminary award packet?	If eligible, you should see it on the prelim awards right now.
How will our financial aid package change in June? Will there be any additional grants or fees in general?	If selected for verification, then your award can change.
Does Statement of Legal Residence process check check parents' checking and savings account?	SLR checks where your parents live (which state).
My preliminary award has a column which has a certain amount mentioned as Need. Will the calculated need be covered?	Yes, you should see that.

I believe I qualify for a merit scholarship, but I was only offered loans in my financial aid award. What could I do?	If you have not been offered a merit scholarship then you are not eligible at our university.
What does verification selection mean or how does it work?	Students are selected for verification by CPS with FAFSA.
Our need was not covered by a Cal grant. It was only through Parent Plus?	Yes, that is standard.
What should we do to appeal and get a grant for the calculated need?	This is not a guarantee, but you may email us at finaid@ucr.edu to request a Change of Income Appeal review.
	This information is accurate and reliable at the time of posting but may change without notice. Please contact Undergraduate Admissions for the most up-to-date information. Campus Security and Crime Report The "Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act," commonly referred to as the "Clery Act," requires institutions of higher education receiving federal financial aid to report specified crime statistics on college campuses and to provide other safety and crime information to members of the campus community. The report is available on the Institutional Ethics and Compliance website. If you would like a printout containing this information, you can contact the Clery Act Compliance Coordinator via email at magaly.perez@ucr.edu or by phone at (951) 827-5747.