# Katniss Aberdeen

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## **OBJECTIVE**

To obtain the Resident Advisor position with UCR Housing Services.

### **EDUCATION**

University of California, Riverside (UCR)

June 2022

**Bachelor of Science in Psychology** 

GPA: 3.6

Related Coursework: Adolescence and Emerging Adulthood, Social Psychology, Sociology of Education

#### **EVENT PLANNING EXPERIENCE**

Nothing But Nets, UCR

January 2019 - June 2019

## **Fundraising Project**

- Actively participated in a student-led organization dedicated to educating, advocating, and fundraising for the United Nations to send nets to African countries to help stop the spread of malaria.
- Collaborated with a group of seven students in raising over \$10,000 for research, mosquito net distribution, literature, and other informational handouts.
- Researched the effects of malaria and developed promotional materials including posters, flyers, and handouts for in-class presentations.
- Conducted 12 presentations to student organizations and classes to facilitate fundraising efforts and promote awareness of the malaria epidemic in Africa.

## **LEADERSHIP & CUSTOMER SERVICE EXPERIENCE**

In-N-Out Burger, Riverside, CA

April 2018 – Present

### **Shift Leader**

- Train new hires and provide each new hire performance reviews to identify areas for additional role training and customer service practices.
- Demonstrate and enforce best practices in a leadership capacity to ensure a consistent standard of high quality.
- Record, deliver, and complete 35 weekly company bank deposits.
- Enforce proper food sanitation policies and procedures by educating team members during staff meetings.

#### Cashier

October 2017 - April 2018

- Balanced a daily cash register of 400\$ and successfully processed customer transactions.
- Provided outstanding customer service using effective interpersonal and problem-solving skills.
- Communicated with a team of 5 other crew members in maintaining accurate inventory count of all products utilizing Excel databases that was visible for all staff to review.

## **ON-CAMPUS INVOLVEMENT**

Member, Psychology Club, UC Riverside

October 2019 - Present

#### **AWARDS AND HONORS**

Dean's Honors List, UC Riverside

June 2019, December 2019, March 2020

## **SKILLS**

**Computer**: Microsoft Word, Excel and Access in PC and Mac platforms

Social Media: Facebook, Twitter, Instagram, Snapchat

Language: Spanish and English (Bilingual)