

CAREER CENTER ANNUAL REPORT

2019–20

CONNECT

INSPIRE

EMPOWER



From the Director

Fall 2019 began with a strong job market and considerable growth and opportunities for our students. Although COVID-19 presented many challenges in spring 2020, we took immediate actions to transition to virtual services and hosted three virtual spring career fairs that enabled our students to find more job and internship opportunities. This unprecedented pandemic did impact the career plans of many students, but three major pivots we undertook were instrumental in helping students find internship and job replacements. First, we quickly shifted all of our career counseling services to remote on March 16, 2020, day one of the campus closure. Second, we provided alternative

solutions by developing new remote job opportunities. Third, our valued employer partners rallied quickly to shift in-person jobs to a remote work environment, which helped save many internships and jobs.

All told, our reorganization in January 2020 to a student-and-college-engagement-specialist and industry-outreach-specialist model helped us to make it through spring quarter by engaging our career ecosystem through our engagement with valued employers, school and college faculty, Undergraduate Education, International Affairs, Graduate Division, Student Affairs, Office of Alumni Engagement, Athletics, Enrollment Services, and, most of all, our students.

Best wishes for a successful rest of the academic year. We know it will be challenging, but we will succeed by being innovative and collaborative in finding new ways to connect, inspire, and empower students to be the most career-ready talent in the global workforce.



Sean Gil
Director, Career Center

ABOUT US

Mission

The mission of the UC Riverside Career Center is to connect, inspire, and empower all UC Riverside students to become the most career-ready talent in the global workplace.

Vision

- Connect
- Inspire
- Empower

Core Values

- **Communication:** Practice empathetic listening to establish strong relationships.
- **Collaboration:** Partner with diverse stakeholders to share ideas and resources.
- **Inclusion:** Intentionally provide programming that includes accessibility, equity, social mobility, and intersectionality.
- **Innovation:** Remain open to change and be willing to take risks.

OUR ORGANIZATION

Management

- Director
- Associate Director – Student & College Engagement
- Associate Director – Employer Relations
- Finance & Administrative Manager

Student & College Engagement

- Career Specialist – Marlan and Rosemary Bourns College Engineering
- Career Specialist - Graduate & International Students
- Career Specialist – CHASS Humanities, Arts, Public Policy & Education
- Career Specialist – CHASS Social Sciences
- Career Specialist – College of Natural & Agricultural Sciences
- Career Specialist – School of Business

Employer Relations

- Industry Outreach Specialist – Business & Operations
- Industry Outreach Specialist – Government, Education, Nonprofit & Arts
- Industry Outreach Specialist – Science & Technology
- Events Manager

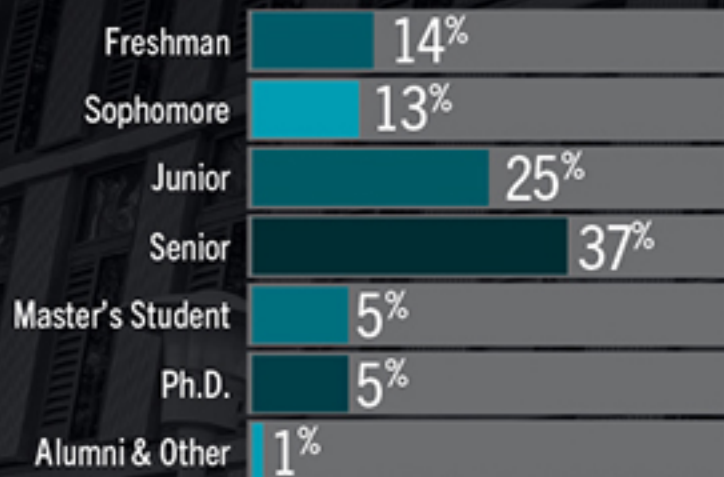
Finance Administrative Services Team

- Financial Administrative Coordinator
- Financial Administrative Coordinator
- Financial Administrative Coordinator

2019-20

GENERAL USAGE

CLASS LEVEL OF STUDENTS WHO CAME TO SEE US



TOTAL IN-PERSON STUDENT CONTACTS

| | |
|---|---------------|
| Workshops & Presentations | 5,648 |
| Counseling Appointments & Drop-In | 4,231 |
| Career Fairs | 2,681 |
| Information Sessions | 274 |
| Student Leadership Programs | 737 |
| Resource Room | 243 |
| Total In-Person Student Contacts | 13,814 |

22,478

Unique Handshake Logins

STUDENTS WHO CAME TO SEE US

| | |
|---|-----|
| College of Humanities, Arts, and Social Sciences | 45% |
| College of Natural & Agricultural Sciences | 21% |
| Marlan and Rosemary Bourns College of Engineering | 19% |
| School of Business | 11% |
| Graduate School of Education | 3% |
| School of Public Policy | 1% |
| School of Medicine and Other | <1% |
| Other | <1% |

248,748

WEBSITE VISITS 2019–20

EVENTS

CAREER FAIRS 2019–20

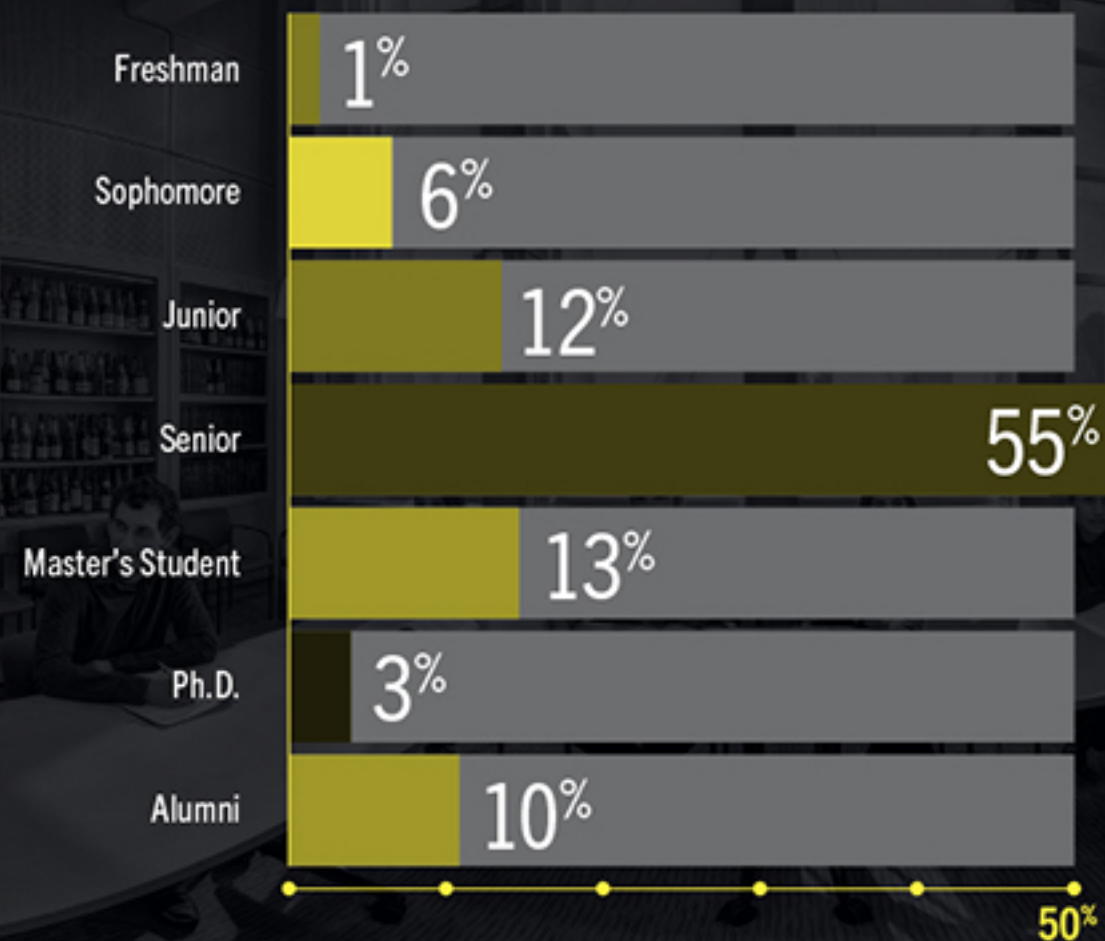
IN-PERSON CAREER FAIRS

| | # ORGANIZATIONS | # STUDENTS |
|--|-----------------|--------------|
| Finance, Accounting and Business Job Fair | 42 | 467 |
| Career Expo: The Diversity Job Fair | 39 | 210 |
| Science, Technology, Engineering & Math Job Fair | 37 | 596 |
| Graduate & Professional School Information Day | 126 | N/A |
| Law School Information Day | 46 | N/A |
| Engineering and Technology Job Fair | 35 | 373 |
| Internship and Nonprofit Job Fair | 25 | 183 |
| Teacher Job Fair | 43 | 113 |
| Spring Job Fair: Career Night | Cancelled | Cancelled |
| Health Professions School Information Day | Cancelled | Cancelled |
| Last Chance Job Fair | Cancelled | Cancelled |
| TOTAL / 8 Events | 393 | 1,942 |

VIRTUAL CAREER FAIRS

| | # ORGANIZATIONS | # STUDENTS |
|-------------------------------|-----------------|------------|
| Virtual Last Chance Job Fair | 31 | 173 |
| UC-Wide Virtual STEM Job Fair | 72 | 289 |
| UC-Wide Virtual Job Fair | 85 | 287 |
| TOTAL / 3 Events | 188 | 749 |

Class Level of All Students Who Attended Career Fairs



581

ORGANIZATIONS

2,691

STUDENTS

EMPLOYERS

CAREER POSTINGS, STUDENT EMPLOYMENT, AND INTERNSHIPS IN HANDSHAKE

| TYPE OF EMPLOYMENT | # OF UNIQUE COMPANIES | # OF POSITIONS |
|------------------------------|-----------------------|----------------|
| Full-Time | 4,188 | 23,441 |
| Internships | 2,133 | 9,304 |
| Part-Time Off-Campus | 741 | 1,757 |
| Temporary/Contract/Freelance | 650 | 2,222 |
| International/Jobs Abroad | 195 | 673 |
| Part-Time On-Campus | 87 | 378 |
| Work-Study | 63 | 263 |
| Totals | 8,057 | 38,038 |

RELATIONSHIPS & NETWORKING

353

Unique employers engaged
on-campus with UCR students
in 2019–20

EMPLOYERS THAT ENGAGED ON CAMPUS LAST YEAR

ALDI INC. • AMAZON INC. • AMERIPRISE FINANCIAL
• APPLIED MEDICAL • BANNER BANK • CALIFORNIA
DEPARTMENT OF PARKS AND RECREATION • CCS
GLOBAL TECH • CETERA • FINANCIAL GROUP INC.
• CHAPMAN UNIVERSITY • CITY YEAR • COSTAR GROUP
• DEFENSE CONTRACT AUDIT AGENCY • DHL SUPPLY
CHAIN • E. & J. GALLO WINERY • ENTERPRISE
HOLDINGS - ENTERPRISE RENT-A-CAR • ESRI
• GOLDMAN SACHS • KECK GRADUATE INSTITUTE
• KOHL'S DEPARTMENT STORES • LOS ANGELES
COUNTY PROBATION • LOS ANGELES DEPARTMENT OF
WATER AND POWER • MARINE CORPS • METRON
• MIDWESTERN UNIVERSITY • MODERN WOODMEN OF
AMERICA • NAVAL SURFACE WARFARE CENTER
• ORACLE • PACIFIC NORTHWEST NATIONAL
LABORATORY • PEACE CORPS • PEPSICO • RIVERSIDE
COUNTY FLOOD CONTROL AND WATER CONSERVATION
DISTRICT • RIVERSIDE COUNTY OFFICE OF EDUCATION
• ROSS STORES INC. • SAN MANUEL BAND OF MISSION
INDIANS • SCRIBEAMERICA • SOUTHERN CALIFORNIA
EDISON • TARGET CORPORATION • THE PRINCETON
REVIEW • THE SHERWIN-WILLIAMS COMPANY
• TRAVELERS • UNIVERSITY OF THE PACIFIC
• U.S. DEPARTMENT OF STATE • VMWARE INC.

SINCE SWITCHING TO HANDSHAKE IN 2018:

15,130

employers connected to
UCR via Handshake

74,709

positions posted

SUCCESS AFTER COLLEGE

(CLASS OF 2020*)

Average Salary (Class of 2020)*

\$49,372 UNDERGRADUATE • \$72,444 GRADUATE

| | UNDERGRADUATE | GRADUATE |
|---|---------------|----------|
| Marlan and Rosemary Bourns College of Engineering | \$77,994 | \$99,027 |
| Graduate School of Education | \$35,088 | \$55,314 |
| School of Business | \$54,790 | - |
| College of Natural & Agricultural Sciences | \$38,893 | \$68,400 |
| College of Humanities, Arts, and Social Sciences | \$40,093 | \$67,035 |
| Average Salary** | \$49,372 | \$72,444 |

*Class of 2020 preliminary First Destinations Survey data.

**Salary reported for graduates who are employed full time (over 30 hours/week).

Student Job Industry Type

| | |
|--|-----|
| Education | 18% |
| Engineering/Technology/Utilities | 17% |
| Sciences | 15% |
| Business Services | 12% |
| Retail/Consumer Goods | 11% |
| Arts/Entertainment | 7% |
| Manufacturing/Distribution/Operations/Industrial Goods | 7% |
| Government | 5% |
| Other | 5% |
| Social Services/Nonprofit | 3% |

Types of Graduate Programs

| | |
|---|-----|
| Education Teaching/Administration | 17% |
| Physical/Natural Sciences | 16% |
| Engineering/Computer Science | 12% |
| Business/Finance/Management | 11% |
| Other | 9% |
| Arts/Humanities | 7% |
| Medicine | 6% |
| Other Health Professions | 6% |
| Counseling | 5% |
| Law | 3% |
| Social Science | 3% |
| Pharmacy | 2% |
| Public Administration/International Relations | 2% |
| Communications | 1% |

How did you find this position?*

| | Undergraduate | Graduate | | Undergraduate | Graduate |
|------------------------------|---------------|----------|---|---------------|----------|
| Advertisement | 27% | 17% | Networking | 12% | 21% |
| Other Online Databases | 27% | 17% | Internship Converted to Career | 9% | 14% |
| On-Campus Interviews | 17% | 21% | UCR Career Fair | 9% | 8% |
| Handshake | 16% | 5% | Advancement/Continued Previous Employment | 5% | 5% |
| Social Media | 15% | 14% | Career Center Referral | 3% | 2% |
| Direct Contact with Employer | 13% | 16% | | | |

* Respondents were able to select more than one source.

One Year After Graduation

| | |
|-----|------------------------|
| 66% | Employed |
| 23% | Post-Grad Program |
| 10% | Seeking Employment |
| 1% | Not Seeking Employment |

Location of Employment



THANK YOU TO OUR 2019-20 CORPORATE ALLIANCE PARTNERS

CITY YEAR
COSTAR GROUP
ENTERPRISE HOLDINGS
INLAND EMPIRE UTILITIES AGENCY
KOHL'S
MARINE CORPS
NATIONAL GENERAL INSURANCE

SAN MANUEL BAND OF MISSION INDIANS
THE PRINCETON REVIEW
SHERWIN-WILLIAMS
SORENSEN ENGINEERING
SOUTHERN CALIFORNIA EDISON
TARGET

SAMPLE OF EMPLOYERS THAT HIRED OUR STUDENTS LAST YEAR

AMAZON INC. • CITY YEAR • DELOITTE, GOOGLE • MORENO VALLEY UNIFIED SCHOOL DISTRICT • PRICEWATERHOUSECOOPERS (PWC)
• RAYTHEON • COUNTY OF RIVERSIDE • GOLDMAN SACHS
• QUALCOMM • RSM US LLP • TARGET • EY LLP • FACEBOOK
• MICROSOFT • NAVSEA • NIKE INC. • NORTHROP GRUMMAN CORPORATION • PEPSICO • RIVERSIDE UNIFIED SCHOOL DISTRICT
• THE AEROSPACE CORPORATION • THE WALT DISNEY COMPANY
• THERMO FISHER SCIENTIFIC • THINK TOGETHER
• USDA FOREST SERVICE

R'Professional Career Closet

Spring 2019–Winter 2020

2,005 items of clothing were gifted
1,471 students visited

CAREER PLANNING AND COUNSELING

100% STUDENTS AGREE

Presenter appeared knowledgeable about the subject.

98% STUDENTS AGREE

Presenter was respectful of student backgrounds and diversity.

99% STUDENTS AGREE

Overall met my expectations.

100% STUDENTS AGREE

Would recommend to other students.

WORKSHOP EVALUATION

"This was my first Career Center workshop and I am disappointed in myself for not making time to attend these types of workshops sooner! This workshop was extremely informational. Thank you so much for this."

– Workshop Participant

4,231 Total Career Counseling Appointments

98% STUDENTS AGREE

INFORMATION: My counselor understood my concerns, and provided useful information or assistance.

98% STUDENTS AGREE

BEHAVIOR: My counselor was prompt, professional and courteous.

99% STUDENTS AGREE

RETURN: I would return to the Career Center again if I needed assistance or information.

98% STUDENTS AGREE

PREPARATION: As a result of my visit, I feel better prepared to effectively compete for a job or graduate school position.

COUNSELING EVALUATION

"Second experience with utilizing the Career Center. Very helpful, informative, and professional!! Will share my experience with friends."

– UCR Student

6,659 Workshop, Information, and Student Leadership Development Presentation Attendance

CAREER READINESS COMPETENCIES

As a result of my career counseling appointment, I have a better understanding of how to develop and apply the following career readiness competencies:

99% STUDENTS AGREE

Career Management

99% STUDENTS AGREE

Oral/Written Communications

100% STUDENTS AGREE

Professionalism/Work Ethic

100% STUDENTS AGREE

Teamwork/Collaboration

100% STUDENTS AGREE

Leadership

98% STUDENTS AGREE

Global/Intercultural Fluency

99% STUDENTS AGREE

Information Technology Application

99% STUDENTS AGREE

Critical Thinking/Problem Solving

798 Total Career Assessments to UCR Students

(Including MBTI, Strong Interest Inventory, StrengthsFinder, Emotional Intelligence, CareerLeader, Focus2)

THANK YOU



A CAMPUS CAREER ECOSYSTEM

With the assistance of our campus partners, the Career Center is able to serve our growing student population, with a goal of helping all Highlanders become career ready.

THANK YOU TO ALL OUR CAREER READINESS PARTNERS, INCLUDING:

Office of Alumni Engagement

Athletics

ENROLLMENT SERVICES

Educational and Community Outreach

Finance Administrative Services Team (F.A.S.T.)

Financial Aid

Office of the Registrar

Student Affairs Marketing and Communications

TRIO Scholars

Undergraduate Admissions

OFFICE OF THE PROVOST

A. Gary Anderson School of Management

Academic Resource Center

College of Humanities, Arts, and Social Sciences

College of Natural & Agricultural Sciences

Education Abroad

Graduate Division GradSuccess

Graduate School of Education

Health Professions Advising Center

International Students and Scholars

Marlan and Rosemary Bourns College of Engineering

School of Business

School of Public Policy

University Honors

STUDENT AFFAIRS

African Student Programs

Asian Pacific Student Programs

Associated Students of UCR

Chicano Student Programs

Graduate Student Association

Guardian Scholars/Office of Foster Youth Support Services

LGBT Resource Center

Native American Student Programs

Residential Life

Student Disability Resource Center

Student Life Campus Accessibility Task Force

Undocumented Student Programs

Veterans Resource Center

Women's Resource Center



Career Center

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#UCRCareerReady