Registrar and Transfer Credit and Articulation Services (TCAS) Campus Updates

Bracken Dailey, Registrar
Karla Contreras, Director of TCAS
Spring 2023 – May 10, 2023



OBJECTIVES FOR THESE MEETINGS

- ➤ Provide quarterly updates to campus regarding items related to Banner/25Live/Degree Works/Course Request systems or general policy/procedure from the Registrar's Office.
- Provide updates from TCAS
- ➤ We will accept questions or suggested topics prior to the meeting. Please note that this is not intended to be specific training.
 - We will open for Q&A after the presentation but please be aware that some questions we may not be able to answer without research, so asking your question ahead of time is the preferred method.
- ➤ Each meeting our goal is to follow a standard format. This includes covering any new items in the following categories:
 - General Items
 - Courses
 - Academic Scheduling
 - Records
 - Graduation and Degree Audit









TCAS Staff

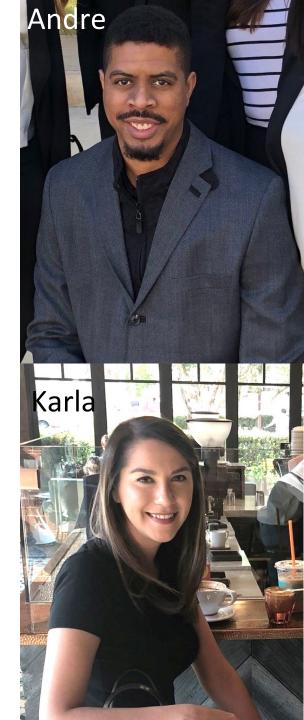
Biggsli, Nikki – California Community College (CCC) Articulation Officer email: nikki.li@ucr.edu

Brennan, Allison – Non-CCC Articulation Officer *Point of contact for EAP*. email: allison.brennan@ucr.edu

Crawford, Andre – Evaluation Specialist Point of contact for evaluating and posting credit for continuing students. email: andre.crawford@ucr.edu

Contreras, Karla – Director email: <u>karla.contreras@ucr.edu</u>

Help Desk: tcashelp@ucr.edu





Campus Support

- Review and respond to WorkFront tickets.
- Update the articulation library in Banner library (SHATATR), so that future students can receive articulation.
- Publish new articulation and major prep information on Assist.org.
- Effective Fall 2023: Review incoming student transfer work to; assign missing groups, reduce LD units to 105, clear IGETCs, set equivalency for UCRV RVW labeled courses.
- Help staff navigate SHATATR to identify if articulation already exists.



Campus Support

- Coordinate articulation request initiated by staff.
- Identify opportunities for information sharing, to help departments understand of processes and correct POCs.
- Provide meeting opportunities for open communication and processing enhancements.
- Assist with general inquiries via tcashelp@ucr.edu.

Articulation Request Hold: June 2nd will be the last day we will accept new requests. We will resume business as usually as of October 2nd.



Student Support

- Evaluate and post continuing student transfer credit.
- Review Student Profile to look for Concurrent Enrollment approval.
- Answer general questions regarding status of transfer credit.
- Work with UGA & REG to identify if transcript and/or IGETC was received.
- Coordinate articulation requests.
- Guide students to appropriate resources across campus.



Student Support

- Work with departments directly when students are being bounced back and forth.
- Assist with general inquiries via tcashelp@ucr.edu.

Gender Recognition and Lived Name (GRLN)

- What is changing?
 - Current name in Banner will be Lived Name
 - Legal name will be hidden from most individuals
 - Binary legal sex (sex at birth) is changing to Gender Identity
 - Pronouns will be available in self-service/Banner
 - Sexual orientation, although a piece of this project, is not changing for UCR
- When is the change occurring?
 - Goal is to launch prior to the start of fall quarter
 - UCOP deadline is December 2023
- What is next:
 - The Registrar's Office is finalizing two new self-service pages for students that will support this initiative.
 - The Registrar's Office is working on content that will be used to update our website for transparency to students on when legal name will be used and present.
 - Trainings on how to engage with parents are being developed.
 - More communication from us on definitive timeline, etc. Will be coming



GRLN Continue

Resources

- UCOP Policy
 - https://policy.ucop.edu/doc/2700693/GRLN
- Chancellor Advisory Committee Gender Recognition & Lived Name Committee
 - https://chancellor.ucr.edu/gender-recognition-and-lived-name-committee
- UC Learning training
 - Gender Recognition: A Focus on Transgender, Nonbinary, and Intersex Awareness
- To schedule an in-person training to expand on the online module, please contact Nancy Tubbs, Director of the LGBT Resource Center at nancy.tubbs@ucr.edu or 951.827.2267



New Priority Group

- AB 2881 establishes priority registration for student parents.
- These students have now been formally added to our priority registration groups:
- * Earned units determine your time ticket (students with more register first). Pending transfer units do not count as earned units until official transcripts are processed. Priority registration is reserved for: Regents and Chancellor's Scholars, students with disabilities, foster youth, graduate students, student athletes/team managers, University Honors students, student parents and veterans/military.
- We will utilize the FAFSA/CA Dream Act data to define our Student Parent population.
- If at any time you hear of a student parent who is not getting priority, you can ask to make sure they have completed a FAFSA/CA Dream Act.
 - If they have not, they should be directed to do so. These are free forms and Financial Aid noted that the student parents might be available for more assistance and don't realize it, so completing the application could help them in other ways.



Staff and Faculty Resource Page

Registrar.ucr.edu/staff

Or click on icon on main Registrar page

Or in drop down under Resources

Some key new resources:

Helpful direct access to reporting an issue

Specific staff contact lists – who does what, to include an overall office org chart

Calendars in one place







Revised UC Senate Regulation 630

https://senate.universityofcalifornia.edu/bylaws-regulations/regulations/rpart3.html#r630

Each undergraduate student must complete a campus experience requirement. A minimum of six units of course credits per quarter (or semester) for three quarters (or two semesters) completed by each candidate for the bachelor's degree must be earned in courses designed to deliver to any enrolled student at least 50 percent of in-person instructional hours on any campus of the University of California or physical locations affiliated with programs listed in SR 630.D or in prison environments. To satisfy this requirement, at least two quarters or one semester must be completed during the regular academic year, with no more than one quarter or semester completed during the summer. "In-person" means instructors and students are in the same physical location. "Instructional hours" refer to time when instructors are presenting to or interacting with students during designated class times (e.g., lecture, laboratory, discussion, field work, problem sessions). For the purposes of this regulation, instructional hours do not include office hours, or recorded lectures provided as a supplement to designated hours interacting with students. Individual Divisions may maintain a higher threshold for required in-person course credits per term or for the number of terms in which a threshold applies. (En 8 Feb 23)

Little GPA Reminder

- We do not round our GPAs
- GPAs go out to the 2nd decimal point and it is truncated

Example 1:

Quality Points: 306.80

GPA Hours: 79

GPA: 3.8835

Example 2:

Quality Points: 322.80

GPA Hours: 83

GPA: 3.8891

- The GPA for both of these examples will be a 3.88 on the student transcript
- Other UC Campus courses (to include work from special programs with other UC campuses) and UCR Extension do count in the GPA



Courses

New Policies to Review

- The revised <u>General Rules and Policies Governing Courses of Instruction</u> have been approved and updated on the <u>Academic Senate website</u>.
- New format includes two columns; Regulations, Policies and Practices and Explanation and Guidelines.

Section	Regulations, policies and practices	Explanation and guidelines
I.	Course Approval Process	This section reviews the authority, charge, and purpose of course review conducted by the Courses Committee of the Riverside Division of the UC Academic Senate
I.1	How, why, and by what authority the Senate reviews courses	Section I.1 reviews the authority delegated to the UCR Committee on Courses
I.1.a	Board of Regents Standing Order 105.2.b: The Academic Senate shall authorize and supervise all courses and curricula offered under the sole or joint jurisdiction of the departments, colleges, schools, graduate divisions, or other University academic agencies approved by the BoardNo change in the curriculum of a college or professional school shall be made by the Academic Senate until such change shall have been submitted to the formal consideration of the faculty concerned.	The Board of Regents has delegated authority to the Senate to "authorize and supervise all courses and curricula" (with some specific exceptions for professional schools and non-degree programs). These provisions are repeated in Board of Regents Bylaw 40.1.

Section 1.6.b. New courses – require a sample syllabus and review of all course elements. Proposed new courses to be offered online only <u>must include</u> verbiage in the catalog descriptions noting that the course is <u>offered online only</u>.

Course Approval Deadline Reminders

Deadlines for courses and affected courses to be submitted to the CRS Reviewer queue (Registrar's Office):

- ☑ Wednesday, May 10 Winter 2024 term Undergraduate courses only.
- ☑ Wednesday, October 18 Spring 2024 term Graduate and Undergraduate courses and courses they affect.
- ☑ Thursday, October 19 Summer 2024 term Graduate and Undergraduate courses and courses they affect.
- ☑ Friday, December 1 Fall 2024 term Graduate and Undergraduate courses and courses they affect.

You should already be working on Spring and Summer 2024 proposals to ensure they will be ready by the October deadline. Collecting information from Faculty is sometimes challenging during the summer months.

Courses



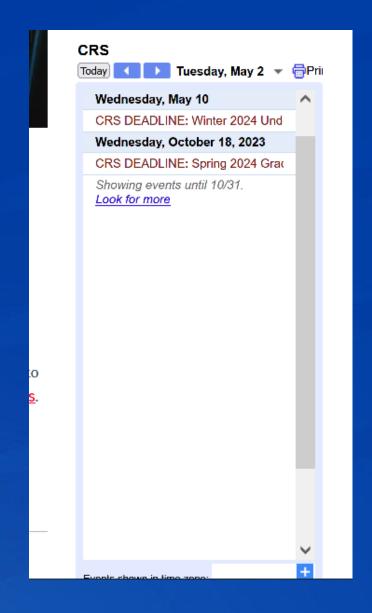
Courses with the Effective Term:	Deadline:
Spring 2023 - Graduate & Undergraduate Courses	October 21, 2022
Summer 2023 - Graduate & Undergraduate Courses	October 20, 2022
Fall 2023 - Graduate courses & Undergraduate Cross- listed & Renumbered courses Fall 2023 - All other Undergraduate Courses	December 1, 2022 January 19, 2023
Winter 2024 - Graduate Courses Winter 2024 - Undergraduate Courses	April 26, 2023 May 10, 2023
Spring 2024 - Graduate & Undergraduate Courses	October 18, 2023
Deadline for Courses to appear in 2023-2024 General Catalog	January 19, 2023

Submission Deadlines AY 23-24 Z

September 1st new deadlines will be published



Published CRS Deadlines





Courses

Reminder that these deadlines are not for course proposal approvals from the College Executive Committees, Graduate Council Committee, or Committee on Courses. Each of these committees has their own deadlines.

Any course proposal that has missed the deadline for the desired term requires an exception request.

Please see Registrar/CRS website for future dates and deadlines.

Deadlines for Committee on Courses meetings are posted on the <u>Academic Senate Website</u>.

Always feel free to email us with your feedback at crsfeedback@ucr.edu.



Courses

Course Approval Routing

Every course proposal goes through a specific approval route. This process varies based on what type of course you are proposing or modifying and it is important to understand the differences for each course type.

The information on the following slides, as well as the routing for Professional Programs, can also be found at https://registrar.ucr.edu/crs/routing#graduate_200299.



Courses – Undergraduate course routing

All Courses (except BMSC, BSAD, BUS, EDU and HNPG)

- Department/Committee/Program faculty approve
- •Department/Committee/Program chair approves
- •University Honors Program Executive Committee approves (if applicable)

Course information is submitted in CRS by published deadline

- Courses specialist reviews (Registrar's Office)
- •College Executive Committee approves
- •Committee on Courses approves

MSC, BSAD, BUS and EDUC Courses

- Department/Committee/Program faculty approve
- Department/Committee/Program chair approves
- •One of the following (as applicable):
 - •BMSC BMSC Executive Committee approves
 - •BSAD/BUS Business Executive Committee approves
 - •EDUC EDUC Executive Committee approves

Course information is submitted in CRS by published deadline

- Courses specialist reviews (Registrar's Office)
- •Committee on Courses approves



Courses – Undergraduate course routing

HNPG Courses

- Department/Committee/Program faculty approve
- •Department/Committee/Program chair approves
- •University Honors Program Executive Committee approves
- •Any that apply:
 - •BMSC BMSC Executive Committee approves
 - •BSAD/BUS Business Executive Committee approves
 - •EDUC EDUC Executive Committee approves

Course information is submitted in CRS by published deadline

- Courses specialist reviews
- •College Executive Committee(s) approve(s) (if applicable)
- •Committee on Courses approves



Courses – Graduate course routing

All Courses (except BMSC, EDUC and MGT)

- Department/Committee/Program faculty approve
- Department/Committee/Program chair approves

Course information is submitted in CRS by published deadline

- Courses specialist reviews (Registrar's Office)
- College dean reviews
- Graduate Council and Graduate Division dean approve
- Committee on Courses approves

BMSC, EDUC and MGT Courses

- Department/Committee/Program faculty approve
- Department/Committee/Program chair approves
- •One of the following (as applicable):
 - •BMSC Dean of BMSC reviews
 - •EDUC Dean of EDUC reviews
 - •MGT Dean of AGSM reviews

Course information is submitted in CRS by published deadline

- Courses specialist reviews (Registrar's Office)
- •Graduate Council and Graduate Division dean approve
- •Committee on Courses approves



Upcoming Deadlines

Academic Scheduling



Fall 2023 Schedule of Classes is Published Online	Thursday, May 11
Learning Community Reserved Seat Entry at 5 PM	Wednesday, May 17
Sections with Errors Placed in Registrar Hold Status by 5 PM	Friday, May 19
Fall 2023 Student Registration Begins	Monday, May 22
Winter 2024 Call Distributed to Academic Departments by 5 PM	Tuesday, June 6
Call Deadline for Academic Departments by 5 PM	Friday, August 11
2nd Call Sent to Academic Departments by 5 PM	Tuesday, September 5
2nd Call Deadline for Academic Departments by 5 PM	Friday, September 22



Final Exam Scheduling

- Spring 2023 final exams are currently being scheduled with the live exams schedule posted no later than Friday, May 19.
- Academic Scheduling automatically schedules final exams only for undergraduate lectures meeting in general assignment classrooms.
- Final exams for sections meeting in a department room and graduate courses are scheduled by <u>department request only</u>.
- For faculty wishing to have a final exam scheduled, please have them submit a request to their department scheduler ,who will then coordinate with Academic Scheduling.
- Graduate finals will be scheduled after all undergraduate final scheduling is complete.



Faculty Assignments

- Please take time to review your department's Fall 2023 sections to see if assigned faculty are still actively teaching.
- Any section with inactive faculty can be deleted from Banner up to May 11.
- After the Fall 2023 schedule is online, please put sections into Precancellation status; Academic Scheduling will then complete the cancellation process.
- Notify Academic Scheduling of inactive faculty so we can re-purpose their perpetual section number.



Updating Sections to Pre-cancellation Status

- Delete sections not being offered prior to the Schedule of Classes being published online (May 11)
- To cancel a class after the Schedule of Classes is published, update sections to Pre-cancellation status for the Registrar's Office to process the cancellation.
- Ensure that you manage the students enrolled in sections to be cancelled before updating the status to Pre-Cancellation.
- Once the status is updated, the Registrar's Office will drop students from ALL enrolled activities of the course.
- If you know you will not be offering certain courses in the coming quarter, please delete them before the schedule of classes is published online. This saves you time in having to update them to precancelled status and saves the Registrar's office time in having to process cancellations.



Event Requests

- Submit event requests as far in advance as possible, keeping in mind that requests for weekdays during the regular quarter cannot be scheduled until the end of the second week of the same quarter. Events submitted last-minute may not be able to be processed.
- Events for student groups and clubs should always go through HUB Scheduling and EMS. The same applies to requests involving food or outdoor spaces. For department meetings, review sessions, guest speakers, etc., please email Academic Scheduling with the request. Do not request rooms through the 25Live system. We cannot see those requests.



Submitting WorkFront Tickets

Tips for entering your ticket:

- Always include the Banner ID (also known as SID) when submitting requests for TAs.
- Enter the correct information into the correct field. (NetID, Date of Birth, etc.)
- The birth date is the only way we have of confirming that we are selecting the correct person in the database.
- Watch the ticket for comments and/or questions and please respond promptly.

- After submitting your WorkFront ticket, please wait until you receive confirmation that the updates have been completed <u>before</u> assigning instructors to sections in Banner.
- It is the department's responsibility to assign instructors to sections in Banner for both primary and secondary activities.
- Please submit requests as soon as possible to ensure:
 - Access to Canvas / eLearn
 - Instructor of record has access to submit grades in iGrade.



Records | Student Records Assistants



Halim Alvarez | A – F

- Grading
- UC to UC special programs



Jose Aguilar Jr | G – L

- Notary/Apostille
- Cross-Enrollment Programs



Brian Villa | M – R

- Diplomas
- Education Abroad



Sally Torres | S – Z

- Transcripts
- UCDC / UC Sacramento

Alpha Split and full Duty Distribution are available on our new website



Records | Leads & Coordinators



Raekisha Anafi | Customer Service Lead

- Assistance with aged tickets or other processing items
- Workfront ticket routing
- Enrollment verifications and letters
- Customer service escalations
- Students still contact RegHelpDesk@ucr.edu or (951) 827-7284



Arturo Rangel | Residency and Fee Coordinator

- Residency for Tuition Purposes
- Statement of Legal Residence
- Academic Dismissals
- Appeals for tuition and fees
- Contact ResHelp@ucr.edu

Alpha Split and full Duty Distribution are available on our new website



Records | iGrade Updates

- Successful launch for winter grading!
- Excellent adoption by faculty for submitting grade changes
- Grade changes made through iGrade show in real-time on the students record and are available immediately on the transcript
- Technical issues discovered at launch have been corrected by ITS and faculty feedback for updated features will be considered in future releases
- Faculty resources are available at https://registrar.ucr.edu/resources/igrade
- Department access clarification





Records | Updated Student Forms

Over the past year, several new online forms have been developed to replace old paper or email Registrar processes:

- Diploma Assistance (replacement requests, error resolution, holds cleared)
- Enrollment Verification Request (for custom letters and supplemental forms)
- Legal Information Updates (legal name, SSN, DOB)
- Enrollment Cancellation Request (Undergraduate only)

Forms are available to students at https://registrar.ucr.edu/resources/forms and are also embedded into other applicable web pages.





Records | Special Programs

We are seeing an increase in special program participation for both incoming and outgoing students in many of our in-person (not UC Online) programs. Our team is refreshing outdated forms and conducting a process review to ensure information is current and up-to-date. More information will be shared out when that process is complete.

Program Points-of-Contact in our office:

- Education Abroad (outgoing and incoming) Brian Villa
- Intercampus Visitor, Simultaneous Enrollment Halim Alvarez
- CSUSB Cross-Enrollment, KILLEA Jose Aguilar
- UCDC, UC Sacramento Sally Torres



DEGREE AUDIT & GRADUATION TEAM

In winter we conferred 1,146 graduates.

We appreciate the continued support and open communication between the colleges and the DAG team.





SPRING GRADES PROCESSING & DEGREE DEADLINES

Tuesday, June 20, 2023, Grades due Please remember that our Records unit makes multiple attempts to collect missing grades for graduating students.

Wednesday, June 21, 2023, Grades, Units and GPA's are updated for the quarter.

Any outstanding missing grades will require the graduation application to be moved to the next term.

Friday, June 30, 2023, All grad applications with grade impediments will be updated to NR.

A list will be emailed to the colleges with students that have grade impediments.



Spring 2023 Undergraduate Degree Conferral Timeline



Friday, April 28, 2023

College deadline to review and submit Grad applications for the Winter quarter



Friday, June 02, 2023

Registrar's office deadline to complete initial review of application



Friday, June 09, 2023

College deadline for pending issues to be resolved, after registrar's initial review.



Thursday, June 22, 2023

Registrar's office will begin second review with updated GPAs and final grades.



Thursday, July 06, 2023

College deadline for pending issue to be resolved found during registrar's second review.



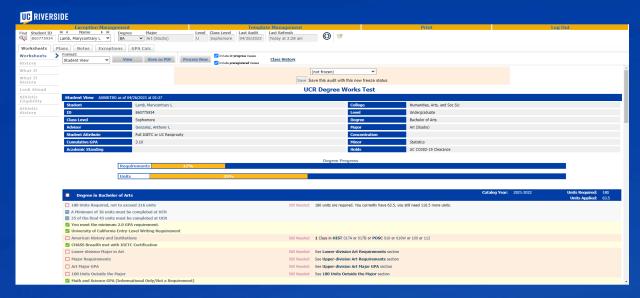
Thursday, July 20, 2023

Degrees Awarded & Honors posted.

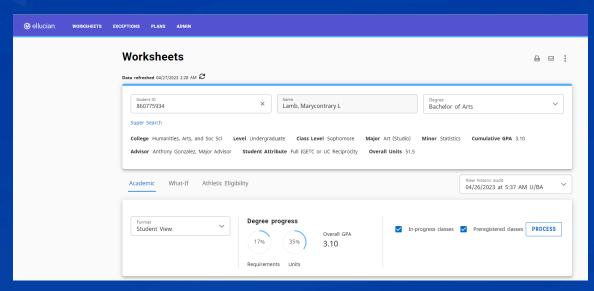


DEGREE WORKS UPGRADE 5.0.1 TO 5.1.1

- Due to a required security patch, our first upgrade has been moved to Monday, May 15, 2023.
- Degree Works will be down weekend prior.
- Responsive Dashboard second upgrade early 2024.



CLASSIC DASHBOARD UPGRADE 1
COMING MAY 15, 2023



RESPONSIVE DASHBOARD UPGRADE 2
COMING EARLY 2024



Degree Audit and Graduation Team



Jenna Connor

jennac@ucr.edu



Nelson Quintanilla

nelson.quintanilla@ucr.edu



Cristina Gutierrez

cristina.gutierrez@ucr.edu ashley.boroguez@ucr.edu



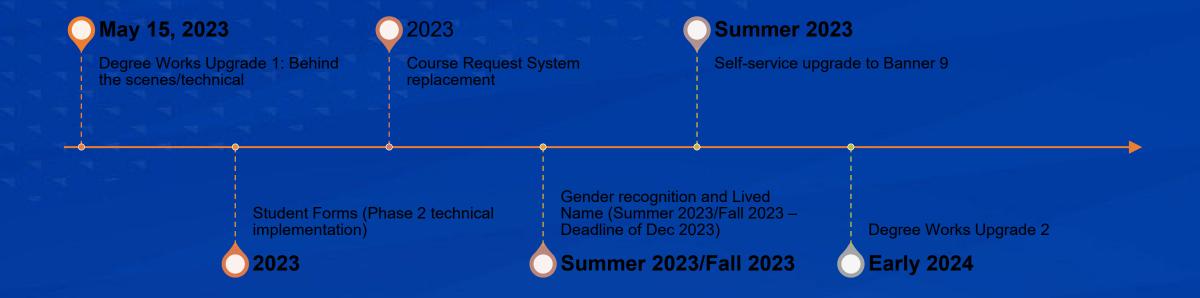
Ashley Bojorquez



Emily Flores-Jimenez

emily.floresjimenez2@ucr.edu





Projects we are working on ...



WANT HELP? 2023 Trainings have been posted!!

- ➤ Do you want hands-on and process-based training with Banner? Come to our trainings!
- You can view all 2022 training dates on ucrbanner.ucr.edu and in the UC Learning Center! Feel free to jump in and get these on your calendar!
- ➤ These are remote trainings to help fill in the gaps for current staff who would like a refresher or for new staff who are learning the student systems and feel a hands-on training would increase their knowledge and comfort in using them. Come get great tips and tricks!





ECOURSE

Introduction to Banner

Introduction to Banner Training shows new users how to navigate the campus student information system. The tutorial provides th...

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ECOURSE

FERPA: How to Protect Student Records

Family Educational and Privacy Act (FERPA) is a Federal law that protects the privacy rights of students and families. UCR Faculty, st...

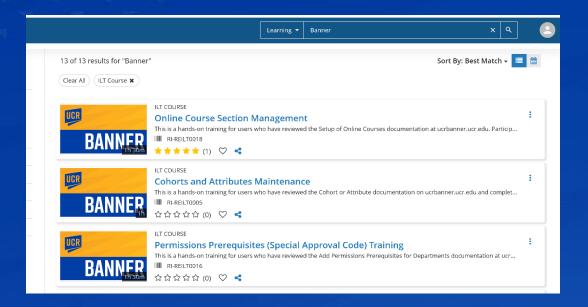
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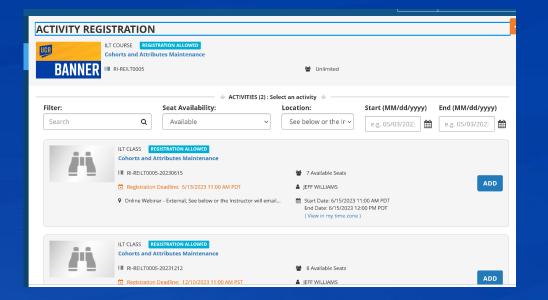






Make sure you have completed t he prerequisites to be able to see course schedules.











May 10 – Reserved Seating & Waitlist July 28– 25Live Pro

August 14 – Academic Scheduling August 25 – Online Course Section Management

September 12 – Reserved Seating & Waitlist

Courses

July 18 – Course Request System (CRS)

Recommended for new staff/CRS users

August 28 – Course Prerequisites

September 19 – Curricular Maintenance & Changes

September 19 – Course Request System (CRS)

Recommended for new staff/CRS users

TRAINING Upcoming Dates







Records

May 16– Registration & Waitlists
June 15 – Cohort & Attribute Maintenance
June 20 – Cross-Listed Course
June 29 – Permission Prerequisites (Special
Approval Codes
August 29 – Academic History Navigation,
the Student Profile, & Assigning Advisors

Degree Audit and Graduation

June 27– Managing Graduation Applications August 8 – Degree Audits and 4 Year Plans

TRAINING Upcoming Dates



RESOURCES To Equip You

- >The answers at your fingertips:
 - ➤ Ucrbanner.ucr.edu or registrar.ucr.edu/staff: Procedure documentation, support, access information, and more!
 - > R'Space: Banner Training instance
 - ➤ UC Learning Center: Training opportunities sign-up



Fall 2023 MEETING

WEDNESDAY, October 25, 2023

8:15 A.M. – 9:30 A.M.

VIA ZOOM (LINK WILL BE PROVIDED IN UPCOMING EMAIL)



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Thank you for joining us!



