

# ADD RESERVED SEATING AND WAITLIST

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## REVISION HISTORY

Version	Date	Name	Description
Update	12/14/2016	M Stewart	Update – include steps on how to remove reserved seating record (if no enrollment on it) and how to close off enrollment on a reserved seating record that has enrollment
Update	7/16/2018	M Krieger	Updated to Banner 9.3
Update	9/25/2018	M Stewart	Incorporate adding reserved seating <u>only</u> to these procedures
Update	1/2/2019	J Williams	Added steps to utilize the overflow feature on reserved seating rules

## INTRODUCTION AND PURPOSE

For adding the following to a course section in Banner: reserved seating only and reserved seating and waitlist.

## RELATED POLICIES, REGULATIONS, GUIDING PRINCIPLES, AND COMMON PRACTICES

Reserved seating is used to designate a portion of seats in a section for a specific population such as Learning Communities or priority enrollment (the latter approved by the Committee on Courses). Departments should utilize appropriate approval processes before utilizing reserved seating on their sections. Departments can utilize reserved seat rules to hold seats for Learning Community and designated student populations such as Majors or Class (freshman, sophomore, junior, senior).

Departments can utilize waitlists and reserved seat rules on the same sections as of May 2018. A waitlist corresponds to the specific group of seats designated. Banner will offer a seat to a student on the waitlist when one is available in that group.

- a. Application: if a reserved seat becomes available and the student is on the waitlist for the general population (any student not in a learning community or a designated student population as noted in examples above), the student will **not** be notified a seat is open.
- b. Application: if a general population seat becomes available and the student is on the waitlist for the general population, the student **will** be notified a seat is open.
  - i. This happens when a student drops, a pending waitlist notification expires, or the department increases the maximum enrollment or adjusts the reserved seating allotment.

For **Learning Community sections**, waitlists can be added to the general population rule only.

- c. As block enrollment is “all or none,” so adding a waitlist to one section is not appropriate because it does not guarantee enrollment into the whole block. **There is no waitlist for sections in Learning Community blocks.**
- d. Departments should refrain from placing a waitlist on the reserved seat rule for a Learning Community section.

For **non-Learning Community sections (designated student populations)**, waitlists can be added to the reserved seat rule, the General Population rule, or both.

- e. Reserved seat rules for designated student populations may require approval from Committee on Courses.

## IMPACTED DEPARTMENTS, UNITS, PROGRAMS, AND CENTERS

1. Office of the Registrar – Academic Scheduling
2. Academic Departments
3. College Offices

## BEFORE YOU BEGIN

If this is the first time you are reviewing this procedure, go to R' Space and select the Banner Training icon in order to follow along and practice. Please submit a ticket if you have trouble accessing Banner Training.

## PAGES

The pages listed below are covered in this training.

Page	Page Name	Description
SSASECT	Course Section Information	Create or display sections for the courses that were created in the Course Catalog.
GTVLFST	Learner Field of Study Type	Used to maintain field of study type codes.
STVMAJR	All Major Codes	Used to maintain codes for majors.
STVCLAS	Class Code Validation	Used to maintain student classification codes.

## PROCEDURES

### REVIEW ENROLLMENT INFORMATION

1. Go to **SSASECT (Course Section Information)**.
2. Enter: **Term** and **CRN** number of the desired course section and click **Go**.

3. Click: **Enrollment Details** tab.
4. Verify a maximum enrollment value has been entered in the **Maximum** field.
  - a. To enter a maximum enrollment value, please refer to procedures “**Add Enrollment Information.**”
5. The **Waitlist Maximum** is the maximum number of students allowed to be waitlisted for the section. Utilizing waitlist is at the academic department’s discretion
  - a. **99 seats** is the default (if you want to allow an unlimited number of students to waitlist in this section).
  - b. The option to set to a **lower limit** is a departmental decision in conjunction with the appropriate academic approval.
    - i. **Waitlist Actual:** Actual number of students on the waitlist for the section.
    - ii. **Waitlist Remaining:** Remaining number of seats available for the section.

Schedule SSASECT 9.3.5 (PPROXE)

Term: 201840 CRN: 15792 Subject: GRK Course: 001 Title: CLASSICAL GREEK INTRO

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

Maximum \* 25 Waitlist Maximum \* 0 Projected \* 25  
 Actual 0 Waitlist Actual 0 Prior 18  
 Remaining 25 Waitlist Remaining 0 Reserved

Maximum number will automatically update the Remaining field.

No Reserved Seating

Enrollment Details

Census One Enrollment Count 0 Freeze Date 10/19/2018  
 Census Two Enrollment Count 0 Freeze Date  
 Add Authorization Registration Dates  
 Calculated Section Start Date 09/26/2018 Add Authorization Start Date Waitlist Notification Ending Date

## ADD WAITLIST VALUE

- Utilizing a waitlist is at the **Academic Department's** discretion.
- Waitlist Maximum would be entered on:
  - Single Activity Course.**
  - If course has **more than one activity** with group contact hours, the **Waitlist Maximum** is entered on the section(s) that are the **secondary schedule type** (i.e., on the non-unit-bearing activity) with the **smaller amount of approved contact hours** (e.g., discussion, lab)
- Click in the **Waitlist Maximum** field. Enter the **desired number** of students that can waitlist the section. If you plan to designate which group of students the waitlist is for, general population or reserved, see the examples at the end for steps.
 

Note: As students add themselves to the waitlist, the number of students waitlisted will show in the **Waitlist Actual** field, and the value in the **Waitlist Remaining** field will reflect the number of spots still available on the waitlist
- Save. See example types below for single and multiple activity courses.

## EXAMPLE WAITLIST – SINGLE ACTIVITY COURSE

Schedule SSASECT 9.3.5 (PPROXE)

Term: 201840 CRN: 15792 Subject: GRK Course: 001 Title: CLASSICAL GREEK INTRO

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

Maximum \* 25 Waitlist Maximum \* 0  
 Actual 0 Waitlist Actual 0  
 Remaining 25 Waitlist Remaining 0

Single Activity Course (no secondary schedule type)

99 seats is the default (if you want to allow an unlimited number of students to waitlist in this section).  
 The option to set to a lower limit is a departmental decision.

Waitlist Maximum number will automatically update the Waitlist Remaining field.

Enrollment Details

Census One Enrollment Count 0 Freeze Date  
 Census Two Enrollment Count 0 Freeze Date  
 Add Authorization Registration Dates  
 Calculated Section Start Date 09/26/2018 Add Authorization Start Date Waitlist Notification Ending Date

Schedule SSASECT 9.3.6 (BANDXEL)

Term: 201840 CRN: 15792 Subject: GRK Course: 001 Title: CLASSICAL GREEK INTRO

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

Level Campus College Degree Program Field of Study Type Field of Study Code Department Curricula Class Attribute Cohort Admission Term Matriculation Term Graduation Term

Overflow Reserved Maximum \* 25 Reserved Actual 0 Reserved Remaining 25 Waitlist Maximum \* 0 Waitlist Actual 0 Waitlist Remaining 0

REMOVED SEAT TOTALS

Total Reserved Maximum Actual Remaining  
 Total Reserved 25 0 25  
 Total Waitlist 0 0 0

## EXAMPLE WAITLIST – MORE THAN ONE ACTIVITY COURSE

Schedule SSASECT 9.3.5 (PPROVE)

Term: 201840 CRN: 24357 Subject: BIEN Course: 101 Title: QUANTITATIVE BIOCHEMISTRY

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

PRIMARY SECTION

Waitlist Maximum \* 82

Waitlist Actual 0

Waitlist Remaining 82

Projected \* 82

Waitlist Notification Ending Date

Do not enter a Waitlist Maximum value on the unit-bearing activity.

Schedule SSASECT 9.3.5 (PPROVE)

Term: 201840 CRN: 24358 Subject: BIEN Course: 101 Title: QUANTITATIVE BIOCHEMISTRY

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

SECONDARY SECTION

Waitlist Maximum \* 99

Waitlist Actual 0

Waitlist Remaining 99

Projected \* 99

Waitlist Notification Ending Date

99 seats is the default (if you want to allow an unlimited number of students to waitlist in this section).

The option to set to a lower limit is a departmental decision.

Waitlist Maximum number will automatically update the Waitlist Remaining field.

Schedule SSASECT 9.3.8 (BANSEKE)

Term: 201840 CRN: 24358 Subject: BIEN Course: 101 Title: QUANTITATIVE BIOCHEMISTRY

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

Level	Campus	College	Degree	Program	Field of Study Type	Field of Study Code	Department	Curricula	Class	Attribute	Cohort	Admission Term	Matriculation Term	Graduation Term
01	01	01	01	01	01	01	01	01	01	01	01	01	01	01

Overflow Reserved Maximum \* 135

Reserved Actual 0

Reserved Remaining 135

Waitlist Maximum \* 99

Waitlist Actual 0

Waitlist Remaining 99

RESERVED SEAT TOTALS

	Maximum	Actual	Remaining
Total Reserved	135	0	135
Total Waitlist	0	0	0

## CALCULATING RESERVED MAXIMUM

- Take total maximum enrollment that is displayed in the **Reserved Maximum** field (in this example, it is **135**).
- Take total number of seats being reserved for **Designated Student Population** (in this example, seats being reserved is **27**).
- Subtract total seats being reserved (27) from total maximum enrollment (135); (in this example,  $135 - 27 = 108$ ).
- Reserved Seating Example:**
  - 27** seats reserved for Bioengineering majors
  - 108** seats open to non-Bioengineering majors
  - Maximum capacity of this class = **135**

Schedule SSASECT 9.3.5 (PPROVE)

Term: 201840 CRN: 10720 Subject: BIEN Course: 010 Title: OVERVIEW OF BIOENGINEERING

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

Level	Campus	College	Degree	Program	Field of Study Type	Field of Study Code	Department	Curricula	Class	Attribute	Cohort	Admission Term	Matriculation Term	Graduation Term
01	01	01	01	01	01	01	01	01	01	01	01	01	01	01

Overflow Reserved Maximum \* 135

Reserved Actual 0

Reserved Remaining 135

Waitlist Maximum \* 0

Waitlist Actual 0

Waitlist Remaining 0

RESERVED SEAT TOTALS

	Maximum	Actual	Remaining
Total Reserved	135	135	0
Total Waitlist	0	0	0

## ADDING RESERVED SEATING

1. The first record is always set aside for **general population** enrollment.
  - a. General population is a student who is not part of a designated group for which reserved seating might be established (e.g., class, major, Learning Community cohort).
2. In order to add **Reserved Seats** for a **Designated Student Population**, please click the **Insert** button.

3. Second line in **Reserved Seats Details** will appear to add the **Designated Student Population** who you are reserving the seats for.

4. To reserve a **Designated Student Population** example: **Majors**
  - a. Click or Tab to **Field of Study Type**
    - i. Type the code in the block or Click the LOV button for a list of **GTVLFST (Learner Field of Study Type)**.
    - ii. Learner field of study type code (from GTVLFST) associated with the section for the reserved seats rule.
  - b. Click or Tab to **Field of Study Code**.
    - i. Type the code in the block or Click the LOV button for a list of **STVMAJR (All Major Codes)**.
    - ii. Field of study code associated with the section for the reserved seats rule.
  - c. Click or Tab to **Reserved Maximum**.
    - i. Change the first record (General Population) to 108.
    - ii. Change the second record (Designated Student Population) to 27.
5. To reserve a **Designated Student Population** example: **Class** (such as Freshman, Sophomore, Junior, Senior)
  - a. Click or Tab to **Class**
  - b. Type the code in the block or Click the LOV button for a list of **Class Code Validation (STVCLAS)**.
  - c. Class code associated with the section for the reserved seats rule.
6. To allow students in the **Designated Student Population** to register for the section in excess of the number of seats reserved, check the **Overflow** box at the beginning of the line associated with the reserved seating rule. If general population seats are open at the time the student attempts to register, they will be able to register in these seats if the reserved seats are full.



## Add Reserved Seating and Waitlist

Schedule SSASECT 9.3.8 (BANPROD)

Term: 201910 CRN: 38959 Subject: PSYC Course: 001 Title: INTRODUCTORY PSYCHOLOGY

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

RESERVED SEATS DETAILS

Level	Campus	College	Degree	Program	Field of Study Type	Field of Study Code	Department	Curricula	Class	Attribute	Cohort	Admission Term	Matriculation Term	Graduation Term
					MAJOR	PSYC								
					MAJOR	NRSC								

Record 2 of 3

Overflow	Reserved Maximum *	Reserved Actual	Reserved Remaining	Waitlist Maximum *	Waitlist Actual	Waitlist Remaining
<input type="checkbox"/>	417	417	0	0	0	0
<input checked="" type="checkbox"/>	143	143	0	0	0	0
<input checked="" type="checkbox"/>	7	7	0	0	0	0

Record 2 of 3

7. Save.

Schedule SSASECT 9.3.5 (PRDVE)

Term: 201840 CRN: 10728 Subject: BIEN Course: 010 Title: OVERVIEW OF BIOENGINEERING

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

RESERVED SEATS DETAILS

Level	Campus	College	Degree	Program	Field of Study Type	Field of Study Code	Department	Curricula	Class	Attribute	Cohort	Admission Term	Matriculation Term	Graduation Term
					MAJOR	BIEN								

Record 2 of 2

Overflow	Reserved Maximum *	Reserved Actual	Reserved Remaining	Waitlist Maximum *	Waitlist Actual	Waitlist Remaining
<input type="checkbox"/>	108	0	108	0	0	0
<input type="checkbox"/>	27	0	27	0	0	0

Record 2 of 2

\* RESERVED SEAT TOTALS

Delete Reserved Data

Total Reserved	Maximum	Actual
135	135	162
0	0	0

Warning Alert: \*WARNING\* You will be changing the original maximum number of seats available for this section. Do you still want to save? Yes No

Not Actual yet; this will change once you click Yes.

8. Warning Alert message will appear to confirm the Reserved Seat Details changes.

9. Click: Yes to confirm and the actual number in the Reserved Seat Totals will update.

RESERVED SEAT TOTALS

Delete Reserved Data

Total Reserved	Maximum	Actual
135	135	135
0	0	0

Actual is now correct.

10. After entering all reserved seat amounts, the Reserved Seat Totals Maximum should equal the Maximum Enrollment on the Enrollment Details tab.

11. Reserved: Check box is automatically checked once Reserved Seating is saved.

Schedule SSASECT 9.3.5 (PRDVE)

Term: 201840 CRN: 10728 Subject: BIEN Course: 010 Title: OVERVIEW OF BIOENGINEERING

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

ENROLLMENT DETAILS

Maximum	Waitlist Maximum	Projected
135	0	150
Actual	Waitlist Actual	Prior
0	0	106
Remaining	Waitlist Remaining	<input checked="" type="checkbox"/> RESERVED
135	0	

Authorization Codes Active for Section: Generated Credit Hours: 0.000

Courses One Enrollment Count: 0 Freeze Date: 10/15/2018

Courses Two Enrollment Count: 0 Freeze Date:

Add Authorization Registration Dates Calculated Section: 10/01/2018 Add Authorization Start Date: Waitlist Notification Ending Date:

# EXAMPLES OF RESERVED SEATING AND WAITLIST – NON LEARNING COMMUNITY

## DESIGNATED STUDENT POPULATION – EXAMPLE FOR A MAJOR

WAITLISTS CAN BE ADDED TO THE RESERVED SEAT RULE, THE GENERAL POPULATION RULE, OR BOTH

Schedule SSASECT 9.3.8 (BANSBXE)

Term: 201840 CRN: 19469 Subject: SOC Course: 142 Title: SOCIOLOGY OF THE FAMILY

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

ENROLLMENT DETAILS

Maximum	60	Waitlist Maximum	99
Actual	0	Waitlist Actual	0
Remaining	60	Waitlist Remaining	99

Projected \* 60  
Prior 150  
☒ Reserved

Authorization Codes Active for Section Generated Credit Hours 0.000

In this example the waitlist is comprised of all general population students. See below.

Schedule SSASECT 9.3.8 (BANSBXE)

Term: 201840 CRN: 19469 Subject: SOC Course: 142 Title: SOCIOLOGY OF THE FAMILY

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

RESERVED SEAT DETAILS

Level	Campus	College	Degree	Program	Field of Study Type	Field of Study Code	Attribute	Cohort	Admission Term	Matriculation Term	Graduation Term
Overflow					MAJOR	SOC					
Reserved Maximum *											
Reserved Actual											
Waitlist Maximum *											
Waitlist Actual											
Waitlist Remaining											

50 = General Population  
10 = Sociology Majors  
60 = Maximum Enrollment

Field of Study criteria

General Population Rule  
Reserved Seat Rule

Waitlists can be added to:  
✓ General Population Rule  
OR  
Reserved Seat Rule

RESERVED SEAT TOTALS

Maximum	60	Actual	0	Remaining	60
Total Reserved	60		0		60
Total Waitlist	99		0		99

## DESIGNATED STUDENT POPULATION – CLASS – WAITLIST ON BOTH GROUPS

Schedule SSASECT 9.3.5 (PPROXE)

Term: 201840 CRN: 14579 Subject: ENGR Course: 001G Title: COMPUTER ENGINEERING

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

ENROLLMENT DETAILS

Maximum	5	Waitlist Maximum	4
Actual	0	Waitlist Actual	0
Remaining	2	Waitlist Remaining	4

Projected 125  
Prior 59  
☒ Reserved

2 = General Population  
2 = Students with a Class Standing  
4 = Waitlist Maximum

Census One Enrollment Count 0 Freeze Date 10/19/2018  
Census Two Enrollment Count 0 Freeze Date  
Add Authorization Registration Dates Calculated Section Start Date 10/01/2018 Add Authorization Start Date Waitlist Notification Ending Date

Schedule SSASECT 9.3.5 (PPROXE)

Term: 201840 CRN: 14579 Subject: ENGR Course: 001G Title: COMPUTER ENGINEERING

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

RESERVED SEAT DETAILS

Level	Campus	College	Degree	Program	Field of Study Type	Field of Study Code	Department	Curricula	Class	Matriculation Term	Graduation Term
Overflow									FR		
Reserved Maximum *											
Reserved Actual											
Waitlist Maximum *											
Waitlist Actual											
Waitlist Remaining											

1 = General Population  
1 = Class  
2 = Maximum Enrollment

Class Code (FR = Freshman)

General Population Rule  
Reserved Seat Rule

Waitlists can be added to BOTH:  
General Population Rule and Reserved Seat Rule

RESERVED SEAT TOTALS

Maximum	2	Actual	0	Remaining	2
Total Reserved	2		0		2
Total Waitlist	4		0		4



## DESIGNATED STUDENT POPULATION - NO SEATS FOR GENERAL POPULATION

Schedule SSASECT 9.3.8 (BANSBXE)

Term: 201840 CRN: 17605 Subject: PHIL Course: 001 Title: INTRODUCTION TO PHILOSOPHY

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

ENROLLMENT DETAILS

Maximum	25	Waitlist Maximum	12
Actual	0	Waitlist Actual	0
Remaining	25	Waitlist Remaining	12

0 = General Population  
12 = Major  
12 = Waitlist Maximum

Projected \* 25  
Prior 24  
☒ Reserved

Authorization Codes Active for Section Generated Credit Hours 0.000

If no seats are being set aside for **General Population**, **Reserved Maximum** will read zero.

Schedule SSASECT 9.3.8 (BANSBXE)

Term: 201840 CRN: 17605 Subject: PHIL Course: 001 Title: INTRODUCTION TO PHILOSOPHY

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

RESERVED SEAT DETAILS

Level	Campus	College	Degree	Program	Field of Study Type	Field of Study Code	Department	Curricula	Class	Attribute	Cohort	Admission Term	Matriculation Term	Graduation Term
Overflow					MAJOR	PHIL								
Reserved Maximum *														
Reserved Actual														
Waitlist Maximum *														
Waitlist Remaining														

0 = General Population  
25 = Philosophy Majors  
25 = Maximum Enrollment

Field of Study criteria

General Population Rule  
Reserved Seat Rule

Waitlists can be added to:  
General Population Rule  
OR  
Reserved Seat Rule

RESERVED SEAT TOTALS

	Maximum	Actual	Remaining
Total Reserved	25	0	25
Total Waitlist	12	0	12

1

Saved successfully (2 rows saved)

## EXAMPLES OF RESERVED SEATING AND WAITLIST – LEARNING COMMUNITY

### LEARNING COMMUNITY

#### REMINDER!

- For Learning Community Sections, waitlists can be added to the General Population Rule only (as defined in the Procedures Section).
- Block Enrollment is “all or none.”
- There is no waitlist for Blocks. Adding a waitlist to one section does not work as it does not guarantee enrollment in the entire block.

Maximum: 16, Waitlist Maximum: 99, Projected: 21

Actual: 1, Waitlist Actual: 0

Remaining: 15, Waitlist Remaining: 99

99 = General Population  
N/A = Learning Community  
99 = Waitlist Maximum

If there is no criteria on the first line, you are viewing the **General Population** rule.

Learning Community Cohort

16 = General Population  
2 = Learning Community Cohort  
18 = Maximum Enrollment

99 seats is the default (if you want to allow an unlimited number of students to waitlist). **General Population ONLY.**  
➤ The option to set to a lower limit is a departmental decision.

### LEARNING COMMUNITY - NO SEATS FOR GENERAL POPULATION

Maximum: 16, Waitlist Maximum: 0, Projected: 0

Actual: 1, Waitlist Actual: 0

Remaining: 15, Waitlist Remaining: 0

0 = General Population  
N/A = Learning Community  
0 = Waitlist Maximum

Note: If no seats are being set aside for **General Population**, **Reserved Maximum** will read zero.

## Add Reserved Seating and Waitlist

Schedule SSASECT 9.3.5 (PPROVE)

Term: 201840 CRN: 25700 Subject: CHFY Course: 002G Time: CHASS FIRST FINE ARTS COURSE

Course Section Information Section Enrollment Information Meeting Times and Instructor Section Preferences

Enrollment Details Reserved Seats

RESERVED SEATS DETAILS

Level Campus College Degree Program Field of Study Type Field of Study Code Department Curricula Class Attribute Cohort Admission Term Matriculation Term Graduation Term

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

Reserved Maximum \* Reserved Actual Reserved Remaining Waitlist Maximum \*

0 0 0 0

75 1 74 0

Record 1 of 2

Record 1 of 2

0 = General Population  
75 = Learning Community Cohort  
75 = Maximum Enrollment

Actual Remaining

75 74

0 0

Total Reserved Total Waitlist

0 0

0 0

Learning Community Cohort

If there is no criteria on the first line, you are viewing the General Population rule.

If no seats are being set aside for General Population, Reserved Maximum will read zero.